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# Docket A2011-34 Innis, Louisiana 70747

Shoshana Grove, Secretary of the Commission U.S. Postal Regulatory Commission 901 New York Avenue, NW – Suite #200 Washington D.C. 20268-001

RE: Brief, supplemental information, facts, and arguments to support the appeal to request and petition for review of the Final Determination to Close the Innis, Louisiana Post Office and establish service by community Post Office. Docket Number 1367966 -70747 and furthermore to set aside the determination of the United States Postal Service to close and establish service by community Post Office and that any such determination shall be reversed and returned to the Postal Service for further consideration.

#### Foreward

Secretary and Members of the U.S. Postal Regulatory Commission,

Ladies and Gentlemen:

I hereby, respectfully submit the following brief, supplemental information, facts, and arguments to support the appeal and petition for review of the Final Determination to Close the Innis, Louisiana 70747 Post Office and establish service by community Post Office. Docket Number 1367966 -70747. Furthermore to set aside the determination of the United States Postal Service to close the Innis Post Office and establish service by community Post Office and that any such determination shall be reversed and returned to the Postal Service for further consideration.

As a petitioner I, (we), ask that the commission consider, not lightly, but objectively the sensitivity, budget constraints, location and postal patrons served by the U.S. Postal Service in this economically depressed rural area of the northern end of Pointe Coupee Parish. The logical solution is to consolidate Lettsworth and Bachelor facilities to Innis into one facility in Innis. This is the greatest cost savings with the least impact to the citizens and the U.S. Postal Service. We pray that the Commission will have the U.S. Postal Service evaluate for further consideration this merger for the cost savings of over 2.5 times (\$79,500 est.), and goodwill to the community and town of Innis and Postal Patrons of Upper Pointe Coupee Parish.

Before one can begin to review this matter, Exhibit E should be reviewed in great detail! The

photographs in this exhibit will graphically detail Innis, Batchelor, and Lettsworth to put this matter in full

perspective. The town of Innis was founded in 1868 and the Post Office established in 1895 over 100 years

ago.

This Petitioner strongly suggests reviewing the following: In the appeal and petition filed, intervention,

letters submitted, and comments there are many facts and points well made that need to be considered

in addition to this brief. Exhibit A is the Plan as presented by the petitioner and town's people to the U.S.

Postal Service at the onset. This Exhibit, Exhibit A should be studied in detail. Exhibit D contains our

Louisiana Representative and Federal Congressional Delegation correspondence. In the following **BRIEF** 

points will be made with information to support the facts stated.

Respectfully submitted,

Larry Rabalais

Larry Rabalais, General Manager

Terra-Jet U.S.A. P.O. Box 918

Junction Highway 417 & 419

Innis, Louisiana 70747

U.S.A.

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#### BEFORE THE POSTAL REGULATORY COMMISSION WASHINGTON, D.C. 20268-0001

In the Matter of:

Innis, Louisiana Post Office

Innis, Louisiana

Docket No. A2011-34

Petitioners Brief Opposing

Closure and Consolidation of

Innis Post Office

#### I) Petition Description

Petitioner seeks an order by the Commission to set aside the determination of the United States Postal Service to close and establish service by community Post Office into another postal facility and that any such determination shall be reversed and returned to the Postal Service for further consideration.

#### II) Acknowledgment of Facts

a) The Postal Service failed to consider the effect on the closing on the community. (see Exhibit A, Exhibit E, Exhibit B, Exhibit D). The many elderly residents will have to travel greater distance to receive typical window service. Innis will not be able to achieve town incorporation. Future business will not locate in our town. Exhibit A presents the plan laid out to the U.S. Postal Service. Exhibit E, photographs disclose that the town of Innis was not visited to determine the real problems, nor the other two areas where the postal zips exist of Batchelor and Lettsworth. Innis has more 'brick and mortar' structures, varied commercial entities and civic facility activities than both Batchelor and Lettsworth put together. Innis by far has more pedestrian traffic to and from the Post Office than either Lettworth or Batchelor, and their rural route terminates within a 'stone's throw' from the Innis Post Office. See Exhibit E. Exhibit B is the minutes from the town hall meeting. The minutes will reflect the community's wishes and questions. The Postal Service seemed to have the appearance of community input during the closure process and Innis town hall

meeting but was actually fully committed to closure beforehand. The Postal Service had decided upon closure before receiving any public input, by its suggestions of how easy it would be to make the change. The Final Determination does not accurately convey many of the concerns that affected residents expressed at the meeting. The top concern is stated to be senior citizens. The population of Innis, does have seniors that make up our community. These individuals live very near the Innis Post Office, some have been box holders over 40 years, and many do not have cars and are in the habit of walking to the post office. Outside of Innis, the demographic of the general area is also relatively mature. While almost everyone knows that stamps can be purchased at supermarkets and other private sector retail establishments, the most elderly cohorts are probably among those least likely to use Internet-based services such as buying postage online. The corollary of this is that older people are probably also relatively likely to stick with traditional methods of bill paying, etc. using First Class U.S. Mail. I would think that closing the Innis Post Office does pose a significant concern for senior citizens, and add that the Postal Service stands to lose patronage from a loyal customer base in the process. The community was introduced to the plan and asked many questions that were never answered by the Postal Service. In reviewing Exhibit D, our Louisiana political officials and Congressmen and women were copied in reference to the closure of the Innis Post Office and town hall minutes and photos presented at the meeting. In review of the Administrative Record A2011-34 submitted by the Postal Service indicates distances to other Post Offices. Two of the Post Office locations sited, Melville, and Tunica, are both across the Atchafalaya and Mississippi rivers, respectively, impossible to reach from this area.

and merger of three facilities. The Administrative Record A2011-34 submitted by the Postal Service is void of correct information to make such a decision. Information supported in the exhibits gave such information to the Postal Service. (See: Exhibit A, Exhibit E, Exhibit B, Exhibit D, Exhibit C, Exhibit F). We did not have the information provided for comparison of financial data equal to the P.O. boxes and expense from Lettsworth and Batchelor and the other postal units as requested. In Pointe Coupee Parish

there are six similar postal specific units, 70762 Oscar, 70783, Ventress, 70752 Lakeland, 70736 Glenn, 70753 Lettsworth, 70747 Innis, 70715 Batchelor. (From all of these zip codes, Innis is the only unincorporated town.) We were not given any comparative data over any time span for these units. Questions submitted in **Exhibit** C were never answered. Meetings requested in **Exhibit** F were not met. The Administrative Record A2011-34 submitted by the Postal Service had no estimate or 0 for highway routes and cost associated with additional route and expense. On page 16, Community Survey Sheet is inconsistent with population growth expected. Census 2010 shows a difference. The commercial and business growth is incorrect. In fact, there are businesses, grocery stores (Ewing's AG) and existing churches (St. Vincent's) not listed, to name a few, and omitted in error on page 13. (see Exhibit E). In looking at **Exhibit E** and ask where would the logical town be located for one Post Office?) Again on page 13 route boxes are not listed. We counted 64 rural mail boxes numbers from Lettsworth and Batchelor within one mile radius to the center of the town of Innis depleting revenue further. On page 17: Zero (0) for highway contract route and no estimated cost for alternative service. On page 18 estimated costs for alternative replacement service has been filled out as 0 and no estimated cost for service. On page 10 window transactions and page 17b fact sheet consolidation proposal evaluated a two week period in the coldest part of winter and after the Post Offices busiest times of the year. It also does not compare walk-in foot traffic that we observed at the Lettsworth P.O. and Batchelor P.O. On the Consolidation proposal fact sheet the postmaster position is vacant and was reassigned to a noncareer, but so are the Lettsworth and the Batchelor position vacant. The U.S. Postal Service failed to realize and consider a more financially lucrative plan that offers alternative cost savings over 2.5 times (estimate of over \$71,608) and perhaps more due to expense of operation and service by not merging to Innis. One of our committee members stated that there is a difference between static and dynamic analysis. On a static basis, the Postal Service holds conjectured revenue constant and subtracts costs it will no longer incur when a targeted facility closes. In fact, the "Economic Savings" displayed in the Final Determination text on the Innis Post Office closing is absolutely static analysis. It is entirely labor costs, adjusted by lease cost of \$2,400 said to represent savings. There are

no figures that estimate loss of box rent, extra carrier time for home delivery, or both, but it is no more than a guess. Observe that the total annual savings claimed by the Postal Service from closing the Innis location now stands at slightly over \$35,800. Economists use a concept called opportunity cost. Opportunity cost tries to capture benefits from doing something that you don't get if you do something else instead. The crux of the appellant argument is that closing the Innis Post Office carries a high opportunity cost. The decline in revenue recorded in recent years at the Innis Post Office reflects multiple factors: a "secular decline" in mail usage driven by adoption of electronic media for communication, bill paying, etc.; and for the first three of the last four years an alleged inapt, incompetent, dysfunctional postal employee. Of these three factors, the first one cited, a generalized decline in mail volume, applies to all post offices. To some degree, based on the demographic characteristics of the area, one might even hypothesize that the Innis decline in mail volume somewhat lags the overall observed decline because older people tend to be less avid technology adopters. While some post office closures are probably necessary, I suspect that the Postal Service is exaggerating the savings to be plucked from its cost-cutting strategy in Upper Pointe Coupee. Nevertheless, I conclude the main argument of this appeal by vouching, insofar as possible, for the economic viability of the Innis site and merge all three Post Offices according to **the Plan**. I humbly request that the Postal Regulatory Commission review the case for closure of the Innis Post Office as put forward by the Postal Service in light of the facts and interpretations presented in this brief. As this commission is aware, mythology employed by the Postal Service has already been criticized by this commission.

c) The Postal Service has arbitrarily and capriciously acted without supported information of accurate evidence on the record. A2011-34 Administrative Record submitted by the Postal Service to PRC. The Batchelor Post Office stated in the final determination is the most illogical solution to provide service from a rural area to a town over four miles away. Over the last four years, complaint after complaint was filed in reference to an alleged inapt, incompetent, dysfunctional postal employee at the Innis Post Office. This allowed revenue to deplete and patrons to seek rural mail and discontinue renting P.O. boxes and doing business with the Innis Post Office. Revenue increased at Batchelor and Lettsworth until

September of 2009 when this employee was discharged. This action to close the Innis Post Office was determined by the Postal Service before the notices were delivered to postal patrons in January of 2011 and the request by the U.S. Postal Service to meet with the town's people. The town hall meeting by postal officials was just window dressing. The solicitation of public input was thus a sham to present the appearance of conforming to required procedure. The citizens of Innis mailed in advance to U.S. Postal officials and presented the plan that just makes good logical sense for a greater savings and consolidation of three Post Offices into one in the unincorporated town of Innis to no avail. The Plan was never acknowledged or considered. It is just perfect timing to correct a problem existing for years having three Post Offices rather than just one, located in a true town. It is the opinion of the community that the Lettsworth and Batchelor Post Office's should have been merged with Innis years ago. The U.S. Postal Service reviews Post Offices on a case-by-case basis; however, Upper Pointe Coupee has three Post Offices 3 to 4 miles from each other. This is just not sound financial management. Studies that were conducted 50 to 60 years ago do not merit today's population shift and demise of villages such as Batchelor and Lettsworth that are now gone and only a name on a highway sign. Is this prudent practice for economic savings and reaching out to meet the needs of citizens in a more densely populated unincorporated town, of Innis? The Administrative Record A2011-34 submitted by the Postal Service had inaccurate records on Innis by including a town called Dodson, LA included on page 22 and 32 of the Administrative Record. It seems like the Administrative Record was just put together haphazardly. **Exhibit F** from April 1 to May 31 in correspondence and calls with Postal Service officials, questions were not answered, meetings scheduled with our State Representative and our town committee were not met as requested, and further we were told by Postal officials that we were too late during this period to make comments, and that we should appeal to Postal Regulatory Commission. This petitioner cannot prove in detail that the Postal Service decision to close the Innis Post Office was rather arbitrary and/or capricious. Since the only data provided by the Postal Service had to do with revenue/cost statistics at Innis over the past year or so. There is no way to compare these same figures with all the facilities mentioned above in the six similar facilities located here in Pointe

Coupee Parish. Such data was requested at the open hearing held at Innis on February 2011, but none was provided by the Postal Service. It is unknown to the public as to how the decision to close the Innis Post Office was made. Basic economics, however, would reveal that little to no consideration was given to closing two adjacent post offices at Batchelor and Lettsworth in favor of retaining the more centrally-located Innis Post Office. Apparently a decision was then made by the Postal Service to close those offices whose annual costs exceed their annual revenues. Given the rather limited resources available to the Postal Service for a more in-depth analysis of the situation, it is likely that those units operation at an annual net loss were determined to be closed without an in-depth analysis of the actual details of the situation. However, such a decision, based on the absence of other pertinent information, could be considered to be arbitrary. An indepth cost study, including dollar time-value analysis over several years, should be conducted in order to make a meaningful decision in this matter. Included in such a study should be the additional savings, above and beyond the cost of two postal employees' savings alone, which would accrue by closing two post offices instead of one. Additional savings that would be derived are, for example, cost of rental office facilities. utilities, facility maintenance and other ancillary savings. Such an economic cost study would definitely show that the U.S. Postal Service could save more money by closing two postal facilities and retaining one. Does the Postal Service revise its baseline assessment of the financial performance of Post Offices in all locations individually or collectively? As a footnote, many of the people who signed the petition indicated that the Postal Service idea of a community post office at 70715 Batchelor in a Daiguiri, beer, and liquor convenience store was not what they wanted. They want to go to a post office, in the town of Innis, not to a sign post at Batchelor. They were all very concerned about parking situation, traffic hazards and very congested area, due to 18 wheelers with farm grains and plastic pile at the two local businesses, and after hours parking from five pm and weekends due to the nature of this business, and the burden of driving four miles to a Post Office. In its Final Determination to close the Innis Post Office, the Postal Service failed to provide an accurate record of the concerns expressed by community residents; it did not state relevant facts completely or interpret them correctly, while including some factually incorrect assertions; and it failed to

demonstrate the economic non-viability of the Innis location or show how closing this location would improve the Postal Service financial position.

d) The facts relied on by the Postal Service have not been established. The information requested by the town's people at the February 2011 town hall meeting with six Postal Service officials was not received (referring to questions about revenue, income, physical impact.) The Postal Service conducted the meeting and consistently refused to respond to requests for copies of notes taken by their representative. Other community members contacted this same Postal Service customer service representative expressing various concerns about the closure by phone, e-mail or letter likewise and without exception received no response, to the best of my knowledge. My own recollection of concerns voiced by community residents at the February meeting is that the less than desirable access and the lack of a town identity and cost savings to the Postal Service, rated as concerns, probably ranked at the top in terms of generating the most discussion and acrimony. The exhibits referenced reveal in more vivid detail the nature of the questions. (See: Exhibit B, Exhibit C, Exhibit D, Exhibit E, Exhibit F). There has been no substantiated evidence or records provided by the Postal Service to support why two nearby post offices should not be closed in favor of retaining one more centrally-located post office facility at Innis. Such evidence is necessary to make an informed decision in the Final Determination and such evidence should be part of the economic study evaluation recommended. Without such a comprehensive study an improper conclusion and incorrect decision would be made, as has been done up to this point. There would be no change on the rural routes, except for the direction in which the route carriers operate their routes. The Batchelor route, four miles to the south of Innis, originates from Batchelor and terminates within two blocks of the Innis Post Office. Lettsworth, located five miles to the north has a similar route that also terminates near Innis. This would not effect change in personnel and would require no additional cost-by simply changing the direction from which the route deliveries originate. Cost savings points were made in **the Plan** mailed January 27, 2011 to postal officials, and presented at the town hall meeting in February, (see Exhibit A). The Plan was sent by correspondence and copy to the Louisiana Congressional delegation. Consideration to the Plan by the Postal Service was never

acknowledged by the Postal Service for our consolidation and merger plan that is more financially lucrative, providing a greater savings, more convenience and perpetuates future incorporation for the town of Innis.

#### III) Argument and Conclusion

A committee was formed composed of business people, ministers, members of the community to develop the arguments and evidence as to why the Innis Post Office should not be closed. We are well aware of financial pressure on the U.S. Postal Service, therefore its need to reduce the number of under-performing post offices. The committee reaffirmed the plan presented in the petitioner's letter to the U.S. Postal Service in January 2011, and again the plan was presented at the town hall meeting held by the U.S. Postal Officials. No action, no comments and no information was provided on the plan or to disprove the plan. The committee reaffirmed that the U.S. Postal Service should have merged and collapsed all three Post Office's forty years ago to Innis into one Post Office with routes from Innis, as Innis today is the only small village that is growing towards town incorporation in a 22 mile area. If Innis is closed and the Postal Service economic plan continues to decline who is next? Moreover, how would one choose Batchelor and/or Lettsworth to be cloned and closed? Neither is a town. When would it come back to merge these to the only town midway between, Innis? In short, we feel that the Postal Service did not consider all items necessary to reach the proper conclusion in the Final Determination-the proper conclusion being to retain the Innis Post Office while closing the Batchelor and Lettsworth post offices. All costs and revenues have not been fully evaluated over, a five-year time span, for example. The actual amount of commercial and civic activities at each of the three sites have not been fully appreciated or evaluated in reaching a proper conclusion. No onsite inspection of the communities has been done. As part of this (Exhibit E), the attached photographs of the three community postal facilities coupled with the listing of the civic and commercial operations in and around Innis should go a long way to show that the Innis Post Office should be retained while the Batchelor and Lettsworth post offices should be closed. Final Determination to close the Innis Post Office, demonstrates that the analysis submitted to justify this closure was at best spotty and incomplete, as well as factually incorrect on certain points. The incentive here is not just to insist on a reasonably thorough,

complete, and credible analysis of the circumstances prompting closure of a post office though this is a vital consideration for elimination of duplication and promote goodwill to towns that are growing. I respectfully wish to observe at this point that a slipshod approach was taken to show why a proposed post office closure at Innis is in the economic interest of the Postal Service while potential adverse impact on the interests of the affected community will be of great concern to its citizens. Permitting closures without an accurate presentation and interpretation of the relevant facts also provides an opening for particular private interests, whose identity and agenda may not even be discernable, to be the principal beneficiaries of closure determinations. The letter and spirit of the law specify that post office closures must consider and balance the interests of the Postal Service, its workforce, and the general public. This brief should not be the only source of information relied upon for examination and evaluation. It would behoove the reader of this brief to visit such documents as the appeal to request and petition the Final Determination to Close the Innis Post Office submitted to the Postal Regulatory Commission and the plan-(see Exhibit A), and the pictorial description of *Upper Pointe Coupee Parish (see Exhibit E).* I respectfully ask the Commission to find that this has not been satisfactorily done in regard to the Innis Post Office closure and order that the entire matter be returned for further consideration.

Respectfully submitted,

Larry Rabalais, General Manager

Larry Rabalais

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CC: All Members of Louisiana Congressional Delegation, Local Office and Washington D.C. Office By Fax and U.S. Postal Service

#### **Subscription**

I certify under penalty of perjury that I have read the forgoing Petition; I Know the contents thereof; that the Petition has been subscribed and executed in the capacity specified in the document is true and no such statements are misleading; and that such document is not filed for purposes of delay.

Larry Rabalais

Larry Rabalais

#### **Citation of Authority**

39 CFR Part 241: Post Office Organization and Administration – Establishment

Classification and Discontinuance

§241.1 Post Offices

§241.2 Stations and Branches

§241.3 Discontinuance of Post Offices

§241.4 Expansion, Relocation and Construction of Post Offices

39 U.S.C. §404 Postal Service – Specific Powers

[advisory] USPS Customer Service Standardization/Comments of the United States Postal

Regulatory Commission on Proposed Amendments to Post Office Consolidation and Closing

Processes, issued May 2, 2011

# **Exhibit A**

Consideration
And
Recommendation
Plan

**Appendix** 

## TERRA-JET U.S.A.





#### IMPORTERS•MANUFACTORUER•DISTRIBUTOR

### TERRA-JET U.S.A.

Division of Rabalais & Son Terra-Jet Enterprise, Inc. P.O. Box 918- Junction 417 & 419 Innis, Louisiana 70747 Phone 225.492.2249 Fax 225.492.2226

January 27, 2011

Ms. Gernarda Bailey Manager, Post Office Operations 701 Loyola Ave. New Orleans, Louisiana 70113-9998

RE: Consideration of US Postal Service, closure of Post Office Innis, Louisiana 70747 *Closure of the Innis Post Office is not the answer and a mistake!* The following will make the points for your consideration.

Dear Ms. Bailey,

Thank you for giving the community and people who are served by the US Postal Service an opportunity to voice their opinion on the potential closure of the Innis, Louisiana Post Office at 70747. (My wife of 31 years worked until her death for the U.S. Postal Service for 11 years. I am insured with APWU.)

As background, I have lived in Innis since 1959, my family owned three businesses and I have watched the town's people live in the community and go away from the community and return to the community. Innis is located in northern Pointe Coupee Parish. This area is isolated from urban and suburban Pointe Coupee Parish due to the Morganza Floodway. The diameter of northern Pointe Coupee parish is about 22 miles by 22 miles, with Louisiana Highway 1 as the main highway. To the north of Innis, four miles, Lettsworth just a four way caution light and to the south three miles, Batchelor, four way caution light with a school and three businesses. None of these rural named towns could be identified as a city, village, borough. They are classified in another category. None have a town council, aldermen or mayor or any other known local governing body other than the parish police jury.

#### **Current Demography:**

- Lettsworth Post Office 70753 is a small portable postal specific building located in the middle of a soybean field. This location is supported by a *long rural route*. There are few commercial sites or residential homes located near or in the area. There is no **Postmaster** in this office.
- Innis Post Office 70747 is a small portable postal specific building located in the small village of Innis. There is a new large fire station just completed this year, a rural comprehensive medical clinic, which won awards from Washington DC for organizational operation. This clinic serves many patients per day. Maybe 50 to 110 with a doctor, dentist, nurse practitioner and other support personnel. There is a helicopter landing pad with night lighting which serves the clinic, fire and rescue and also the Pointe Coupee Parish Sheriff's Office Sub Station. Behind the clinic there is a fenced in jogging and walking concrete trail in a five acre recreation area. There are two churches and cemetery with another church 2 miles away. Two grocery stores, each with fast food service, car wash and laundry mat. Innis Water Corporation office, Lumber yard and hardware, Industrial Electronics Repair store, Senior Citizens Center, Hair Care Salon, Thrift store, Dress shop and second Thrift store, and Bar & Tavern. There is a branch of the Parish Library and a new library scheduled to be built. A Custom Cyprus Sawmill, and also a store and lock facility with about 20 berths. Several residential streets all with street signs, two subdivision, and homes on every street to the center four way caution in town. New Gas Station slated to be built in the center of town. There is no Postmaster in this office.

Batchelor Post Office 70715 is housed in part of a multi functional building with a lease and rental monthly paid by the US Postal Service. This multi functional building serves as a convenience store with gas pumps, fast food, and a bar room, liquor, beer, and daiguiri shop all under one roof. The traffic with heavy trucks and cars and drive up customers can be a very dangerous situation for driving up to the postal location. Needless to say the image and arrangement leads one to believe that this arrangement has some political connection since it is almost unheard of to have a postal facility leased in such a facility. The four way caution light on the road is the center of Batchelor, with this multi function building called LA Express, Pointe Coupee Farmers Coop, Upper Pointe Coupee Elementary school just down the side road, (students are bussed in from distances to this location from all over the northern end of the parish. Many families do not live in the Batchelor community and are not postal patrons in Batchelor.) make up this location. Within one mile there is a plastic film plant and plastic pipe plant. None of the employees live in the four way caution cross road, they commute to this location and are not postal patrons. There is a small subdivision with a small church near the school. In my estimation, other than the 20 or so homes in the subdivision, there are less than 10 homes within one mile from the US Postal leased property. This postal location is supported by a *really long rural route*. There is no **Postmaster** in this office.

<u>Suggestions</u> for improved services and consolidation of three facilities, Lettsworth Post Office, Batchelor Post Office, Innis Post Office.

- 1. The logical solution is to consolidate all three facilities into one facility.
- 2. Merge the Lettsworth Post Office and the Batchelor Post Office with the Innis Post Office.
- 3. Remove the small Postal specific building in Innis, and replace this building with a larger new portable building in the same location.
- 4. Both rural routes run out of the new Innis facility
- 5. Two postal clerks positions eliminated at the Lettsworth and Batchelor locations
- 6. Rural carriers continue to sort their own mail at the new Innis facility
- 7. There is basically no change to the routes or distance covered. Both routes parallel and intersect one another.

#### **Logic for Recommendation**

- 1. Innis is the only village which has all of the components to make up a holistic town center
- 2. If a team or panel were to review this geographic area the common comment or concern would be why were the Lettsworth and Batchelor locations not merged years ago when the US Postal Service moved all three locations. There could be many reasons at the time not to displace postal workers and political motivation.
- 3. If the mail weight count is based on the rural route count, again the routes cross and Innis is the central location of the northern end of Pointe Coupee Parish.
- 4. None of the three postal offices have a Postmaster, so there is no Postmaster loosing their job.

#### About Terra-Jet U.S.A.

We are an importer, manufacturer and wholesaler of utility vehicles O.E.M. replacement parts with territories and market area consisting of the 48 contiguous states and several foreign countries. Our company is one of the largest North American Terra-Jet utility vehicle companies, but yet we are a small company striving to grow. We represent ourselves as a manufacture of Terra-Jet utility vehicles. We are setting up to produce Terra-Jet vehicles at this time and we own all rights to Terra-Jet. We are an importer, manufacturer and wholesaler of utility vehicles O.E.M. replacement parts with territories and market area consisting of the 48 contiguous states and several foreign countries. Our portfolio also includes international exports and sales. I have seen the use of Terra-Jet vehicles in all 48 contiguous states in the U.S.A., and countries to include Caracas, Venezuela; Bogota, Columbia, Jamaica and Canada, just to name a few.

We use the Electronic U.S. Postal Service Postal Assistant to ship to our customers all over the world. We ship from the Innis Post Office 70747. We have a commercial postal box, personal box in the postal facility. We

value the security our incoming parcels, priority mail and due to the confidential nature of correspondence and securities we find it unacceptable to have any form of rural route service or delivery in this very rural area of Louisiana.

Mrs. Bailey, as manager of Post Office Operations, I certainly hope that you and your committee or panel consider, not lightly but objectively the sensitivity, budget constraints, location, and postal patrons served by the U.S. Postal Service in this economically depressed rural area of the northern end of Pointe Coupee Parish.

I have attached for your benefit a biographical sketch of myself. Please call me at the phone number above or at my cell phone or just simply send an email. I will be happy to serve on a committee or any other citizens group to bring a logical solution to this situation.

Sincerely yours,

TERRA-JET U.S.A.

Larry Rabalais, General Manager

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January 27, 2011

Honorable Members of Louisiana Congressional Delegation United States Senate and House of Representatives Washington D.C.

#### **United States Senate**

The Honorable Mary Landrieu The Honorable David Vitter

#### **United States House of Representatives**

The Honorable Steve Scalise 1st District

The Honorable Anh "Joseph" Cao 2<sup>nd</sup> District

The Honorable Charlie Melancon 3<sup>rd</sup> District

The Honorable John Fleming 4<sup>th</sup> District

The Honorable Rodney Alexander 5<sup>th</sup> District

The Honorable Bill Cassidy 6<sup>th</sup> District

The Honorable Charles W. Boustany, Jr. 7<sup>th</sup> District

My Dear Congresswoman and Congressmen,

#### RE: Consideration of US Postal Service, closure of Post Office Innis, Louisiana 70747

Attached is a copy of our correspondence with suggestions and recommendations for an alternative plan to the proposed closure of the Innis, Louisiana Post Office 70747 to Ms. Gernarda Bailey, Manager, Post Office Operations, New Orleans, Louisiana.

We appreciate your attention to this matter and sincerely wish that you can help us to resolve this problem with the proposed closure of the Innis, Louisiana Post Office 70747. We are sending this documentation to you, because as our Louisiana delegation you represent Louisiana in local, state and federal matters. We are asking for your help and leadership in order that we keep our community in tact and viable.

Yours Very Respectfully,

TERRA-JET U.S.A.

Larry Rabalais, General Manager

Larry Rabalais

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Voice Mail 800-864-5000 Box 504.492.2249

Cell: 225-603-5664

E Mail <u>Terra-Jet@Terra-Jet.com</u> <u>Terrajet@yahoo.com</u>

Website http://Terra-Jet.com

Terra-Jet Parts On-Line Ordering System:

http://www.jotform.com/form/2290311831 Terra-Jet Goes....Goes....Goes....

1



Larry J. Rabalais, Executive Director SkillsUSA Louisiana, Inc PO Box 949, Junction Hwy. 417 & 419 Innis, LA 70747

Email: Skillsusala@yahoo.com

Phone: 225-492.2249

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http:/Laskillsusa.org

January 27, 2011

Ms. Gernarda Bailey Manager, Post Office Operations 701 Loyola Ave. New Orleans, Louisiana 70113-9998

RE: Consideration of US Postal Service, closure of Post Office Innis, Louisiana 70747 *Closure of the Innis Post Office is not the answer and a mistake!* The following will make the points for your consideration.

Dear Ms. Bailey,

Thank you for giving the community and people who are served by the US Postal Service an opportunity to voice their opinion on the potential closure of the Innis, Louisiana Post Office at 70747. (My wife of 31 years worked until her death for the U.S. Postal Service for 11 years. I am insured with APWU.)

As background, I have lived in Innis since 1959, my family owned three businesses and I have watched the town's people live in the community and go away from the community and return to the community. Innis is located in northern Pointe Coupee Parish. This area is isolated from urban and suburban Pointe Coupee Parish due to the Morganza Floodway. The diameter of northern Pointe Coupee parish is about 22 miles by 22 miles, with Louisiana Highway 1 as the main highway. To the north of Innis, four miles, Lettsworth just a four way caution light and to the south three miles, Batchelor, four way caution light with a school and three businesses. None of these rural named towns could be identified as a city, village, borough. They are classified in another category. None have a town council, aldermen or mayor or any other known local governing body other than the parish police jury.

#### **Current Demography:**

- Lettsworth Post Office 70753 is a small portable postal specific building located in the middle of a soybean field. This location is supported by a *long rural route*. There are few commercial sites or residential homes located near or in the area. There is no **Postmaster** in this office.
- Innis Post Office 70747 is a small portable postal specific building located in the small village of Innis. There is a new large fire station just completed this year, a rural comprehensive medical clinic, which won awards from Washington DC for organizational operation. This clinic serves many patients per day. Maybe 50 to 110 with a doctor, dentist, nurse practitioner and other support personnel. There is a helicopter landing pad with night lighting which serves the clinic, fire and rescue and also the Pointe Coupee Parish Sheriff's Office Sub Station. Behind the clinic there is a fenced in jogging and walking concrete trail in a five acre recreation area. There are two churches and cemetery with another church 2 miles away. Two grocery stores, each with fast food service, car wash and laundry mat. Innis Water Corporation office, Lumber yard and hardware, Industrial Electronics Repair store, Senior Citizens Center, Hair Care Salon, Thrift store, Dress shop and second Thrift store, and Bar & Tavern. There is a branch of the Parish Library and a new library scheduled to be built. A Custom Cyprus Sawmill, and also a store and lock facility with about 20 berths. Several residential streets all with street signs, two subdivision, and homes on every street to the center four way caution in town. New Gas Station slated to be built in the center of town. There is no Postmaster in this office.



Batchelor Post Office 70715 is housed in part of a multi functional building with a lease and rental monthly paid by the US Postal Service. This multi functional building serves as a convenience store with gas pumps, fast food, and a bar room, liquor, beer, and daiguiri shop all under one roof. The traffic with heavy trucks and cars and drive up customers can be a very dangerous situation for driving up to the postal location. Needless to say the image and arrangement leads one to believe that this arrangement has some political connection since it is almost unheard of to have a postal facility leased in such a facility. The four way caution light on the road is the center of Batchelor, with this multi function building called LA Express, Pointe Coupee Farmers Coop, Upper Pointe Coupee Elementary school just down the side road, (students are bussed in from distances to this location from all over the northern end of the parish. Many families do not live in the Batchelor community and are not postal patrons in Batchelor.) make up this location. Within one mile there is a plastic film plant and plastic pipe plant. None of the employees live in the four way caution cross road, they commute to this location and are not postal patrons. There is a small subdivision with a small church near the school. In my estimation, other than the 20 or so homes in the subdivision, there are less than 10 homes within one mile from the US Postal leased property. This postal location is supported by a *really long rural route*. There is no **Postmaster** in this office.

<u>Suggestions</u> for improved services and consolidation of three facilities, Lettsworth Post Office, Batchelor Post Office, Innis Post Office.

- 1. The logical solution is to consolidate all three facilities into one facility.
- 2. Merge the Lettsworth Post Office and the Batchelor Post Office with the Innis Post Office.
- 3. Remove the small Postal specific building in Innis, and replace this building with a larger new portable building in the same location.
- 4. Both rural routes run out of the new Innis facility
- 5. Two postal clerks positions eliminated at the Lettsworth and Batchelor locations
- 6. Rural carriers continue to sort their own mail at the new Innis facility
- 7. There is basically no change to the routes or distance covered. Both routes parallel and intersect one another.

#### **Logic for Recommendation**

- 1. Innis is the only village which has all of the components to make up a holistic town center
- 2. If a team or panel were to review this geographic area the common comment or concern would be why were the Lettsworth and Batchelor locations not merged years ago when the US Postal Service moved all three locations. There could be many reasons at the time not to displace postal workers and political motivation.
- 3. If the mail weight count is based on the rural route count, again the routes cross and Innis is the central location of the northern end of Pointe Coupee Parish.
- 4. None of the three postal offices have a Postmaster, so there is no Postmaster loosing their job.

#### About SkillsUSA Louisiana, Inc.

#### See Attachment - SkillsUSA Fact Sheet

We use the Electronic U.S. Postal Service Postal Click and Ship to ship to our chapters here in Louisiana. We ship from the Innis Post Office 70747. We have a commercial postal box, personal box in the postal facility. We value the security our incoming parcels, priority mail and due to the confidential nature of correspondence and securities we find it unacceptable to have any form of rural route service or delivery in this very rural area of Louisiana.

Mrs. Bailey, as manager of Post Office Operations, I certainly hope that you and your committee or panel consider, not lightly but objectively the sensitivity, budget constraints, location, and postal patrons served by the U.S. Postal Service in this economically depressed rural area of the northern end of Pointe Coupee Parish.

I have attached for your benefit a biographical sketch of myself. Please call me at the phone number above or at my cell phone or just simply send an email. I will be happy to serve on a committee or any other citizens group to bring a logical solution to this situation.

Sincerely yours,

SkillsUSA Louisiana

Larry Rabalais, C.S.D., ME.D.

Larry Rabalais

P.O. Box 949

JCT. HWY: 417 & 419 Innis, Louisiana 70747

Phone: 225-492-2249 Fax: 225-492-2226 Cell: 225-603-5664

Email: Skillsusala@Yahoo.com

SkillsUSA Louisiana WebSite - http://laskillsusa.org

SkillsUSA: Champions at Work

CC: All Members of Louisiana Congressional Delegation, Local Office and Washington D.C. Office



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January 27, 2011

Honorable Members of Louisiana Congressional Delegation United States Senate and House of Representatives Washington D.C.

#### **United States Senate**

The Honorable Mary Landrieu The Honorable David Vitter

#### **United States House of Representatives**

The Honorable Steve Scalise 1<sup>st</sup> District
The Honorable Anh "Joseph" Cao 2<sup>nd</sup> District
The Honorable Charlie Melancon 3<sup>rd</sup> District
The Honorable John Fleming 4<sup>th</sup> District
The Honorable Rodney Alexander 5<sup>th</sup> District
The Honorable Bill Cassidy 6<sup>th</sup> District

The Honorable Charles W. Boustany, Jr. 7<sup>th</sup> District

My Dear Congresswoman and Congressmen,

#### RE: Consideration of US Postal Service, closure of Post Office Innis, Louisiana 70747

Attached is a copy of our correspondence with suggestions and recommendations for an alternative plan to the proposed closure of the Innis, Louisiana Post Office 70747 to Ms. Gernarda Bailey, Manager, Post Office Operations, New Orleans, Louisiana.

We appreciate your attention to this matter and sincerely wish that you can help us to resolve this problem with the proposed closure of the Innis, Louisiana Post Office 70747. We are sending this documentation to you, because as our Louisiana delegation you represent Louisiana in local, state and federal matters. We are asking for your help and leadership in order that we keep our community in tact and viable.

Yours Very Respectfully,

Larry Rabalais, Executive Director

Larry Rabalais

SkillsUSA Louisiana



SkillsUSA PO Box 3000 Leesburg, VA 20177 Leonard Purpera P.O. 876 Innis La 70747

Docket: 1367966-70747

Item Nbr. 22
Page Nbr. 94

January 31, 2011

Ms. Geronarda Bailey Mgr. Post Office Operations 750 Florida Street Baton Rouge, La 70802

In Re: Closure of Innis Post Office - Innis, La 70747

Dear Ms. Bailey:

I was born on March 8, 1925 in Innis, La and have resided here all my life. I am deeply saddened at the thought of losing our Post Office. Our small town as grown over the years and now includes a doctor and dentist office, a brand new fire station, Innis Water Corporation Office, a lumber yard, Industrial Electronic Repair Store, Senior Citizen Center, Thrift Store, a custom Cypress Sawmill, two grocery stores, a Sheriff Substation and several churches.

As a retired businessman and cattleman, I would like to offer an alternative and more economical plan. The current location of the post office is on my land and has been for many years. The rent has been \$200 per month for an annual total of \$ 2,400. Because Innis is centrally located between Batchelor and Lettsworth, and a walking distance for many, why not close Batchelor and Lettsworth, and make Innis the main post office. It is also my understanding that neither Batchelor nor Lettsworth have a postmaster, while Innis has Ms. Carol Christopher, a career employee, who is a definite asset to our community.

In closing, I would like to re-iterate that Innis is centrally located and would have its own parking lot for the customers. Please reconsider your decision and contact me if I can be of assistance.

Sincerely.

Leonard Purpera P.O. Box 876 Innis.La 70747

225-405-0966 (Daughter)

CC: All members of Louisiana Congressional Delegation, Local Office and Washington D.C. Office

Purpera's Supermarket Jeanine Lernoine, Owner P.O. 876 Innis La 70747

Docket: 1367966-70747

Item Nbr. 22
Page Nbr. 95

January 31, 2011

Ms.Geronarda Bailey Mgr. Post Office Operations 750 Florida Street Baton Rouge, La 70802

In Re: Closure of Innis Post Office - Innis, La 70747

Dear Ms. Balley:

Thank you for taking time to read my letter, as I know that you are very busy. I was born and raised in Innis, Louisiana and love our little town. My father is a retired cattleman and business owner. I have taken over the grocery business and work hard to help our town grow. We now have a doctor and dentist office, a brand new fire station, two grocery stores, two thrift shops, Senior Citizen Center, Innis Water Corporation office, Lumber Yard, Tavern, Electronics Repair Shop, Custom Cypress Sawmill, several churches and a pharmacy in the planning, Itreally grieves me at the thought of losing our post office. It is located on my father's land and he has offered to reduce the rent. He has also offered an alternative plan. Please consider making Innis, which is centrally located between Lettsworth and Batchelor, the main office. It would have its own parking area and is within walking distance for many. I beg that you reconsider your decision to close our post office. It would be such a shame for people that pay their bills, pick up supplies at the lumber yard, shop a the grocery and thrift stores all in one small area to have to drive to Batchelor to pick up their mail. God bless and thank you for your time. If I may be of assistance in any way, please do not hesitate to call me.

Sincerely,

Jeanine Lemoine

Purpera's AG Supermarket

225-405-0966

CC: All members of Louisiana Congressional Delegation, Local Office and Washington D.C. Office

# **Exhibit B**

# Minutes from Town Hall Meeting

**Appendix** 

**Subject:** Recap of United States Postal Service Town Hall meeting at the Innis Community Gym, Wednesday, February 16, 2011

Honorable Bill Cassidy 6th district

Dear Ms. Lynn Hopper:

Recap of United States Postal Service Town Hall meeting at the Innis Community Gym, Wednesday, February 16, 2011

#### ➤ In attendance:

- Representing the United States Postal Service Louisiana District, six representatives to include Ms. Gernarda Bailey, Manager, Post Office Operations
- Citizens of Innis Postal Patrons about 35 to 50
- ➤ Welcome US Postal representatives
- Overview of National Postal Budget Shortfall
- Overview of State Shortfall
- Overview of Innis Postal revenue shortfall
  - Points made Lettsworth and Batchelor have more revenue than Innis therefore Innis to be closes, boxes moved to Batchelor. They had only looked on paper at the revenue of all three units.
  - This stimulated numerous questions and towns people wanted to know what was the revenue for Batchelor and Lettsworth, PO Boxes only, and what was the revenue of the Batchelor and Lettsworth rural routes, since Innis has no rural route. The officials had no concrete documentation for any of the questions and vowed to get back. The Police Jury representative, Allen Monk asked if this would or would not be in eight months from now. Someone said if you want to close Innis now, what will keep you from doing the same to one of the others a few months from now. Someone else mentioned that over 30 years ago, many people lived in the rural areas of Batchelor and Lettsworth and the two units and routes were warranted, that Innis did not have a route but had a larger population with PO Boxes and larger mail volume. Some indicated that the Postal system perpetuated and compounded the problem by allowing rural route service into and around the village of Innis and in all of the village streets and businesses, and that there must have been postal regulations on such as this. One fire official indicated that since the 911 identification system has been in place that if one has a GPS in the car, that Innis has been eliminated from all GPS mapping from the Pointe Coupee 911 coding. Many questions were persuitant to these statements. Some indicated that the "old towns" of Lettsworth and Batchelor have dried up and that now Innis in businesses and population is really the only village in the area.

> Presentation by myself Larry Rabalais. The correspondence with cover sheet naming the Louisiana Congressional delegation that was sent to Ms. Gernarda Bailey was read to the participants of the meeting by me, as many of the officials with the Postal system had not seen or read this document. The gentleman with the New Orleans Louisiana District, particularly who wanted to cut, slash, and save money was intrigued by the alternative plan offered to consolidate to one operation, thus having over a double savings, and asked for copies of the document to take back. The presentation was backed up by photographs of all three locations and the village of Innis, presented on an easel allowing postal officials and town's people to determine for themselves what made good sense and were factual about what was conveyed to the postal officials. After Mr. Rabalais presentation there was a large applause from the audience in agreement to the presentation. Also, it was mentioned by Mrs. Jeannine Lemoine, owner of Purpura's Supermarket, and leaser of the US Postal site in Innis, mentioned that there was a petition at her food mart for people who were not able to make the meeting sign requesting the consolidation and merger of the Lettsworth and Batchelor Post Office's to a new larger Innis Post Office with rural routes from Innis. The petitions had several pages of signatures. This petition will be held until the US Postal System Louisiana District makes a decision then sent, if necessary to the Commission, Office of Public Affairs and Government Relations in Washington, DC for appeal.

The US Postal Officials stated to the audience that all agreed to study and look at Mr. Rabalais Plan more carefully for consideration.

As a comment, many people commented after the meeting that they hope that this was just not a step in the US Postal Systems process. It seems like the plan to move the PO Boxes to Batchelor from Innis has already been decided by the Postal Officials, based solely on revenue of one unit.

The community is in support of the merger. Of course the proponents who are apposed to change may voice objection, but all who looked at the photographic display agree that there is no rime or reason for three postal facilities.

Respectfully submitted: Recap of minutes by Larry Rabalais BILL CASSIDY, M.D. 6TH DISTRICT, LOUISIANA

COMMITTEE ON **ENERGY AND COMMERCE** 

SUBCOMMITTEE ON HEALTH

SUBCOMMITTEE ON ENVIRONMENT AND ECONOMY

SUBCOMMITTEE ON COMMERCE, MANUFACTURING AND TRADE



# Congress of the United States

House of Representatives

Washington, DC 20515

March 4, 2011

Mr. Larry Rabalais **Executive Director** Skills USA Louisiana, Inc P.O. Box 949 Innis, Louisiana 70747

Dear Mr. Rabalais:

I wanted to write and confirm my receipt of the correspondence and CD that you provided to my office recapping the events of the US Postal Service Town Hall meeting that was held at the Innis Community Gym on February 16, 2011.

In an effort to follow up on this matter, a member of my staff, Mrs. Lynn Hopper, contacted Ms. Gernarda Bailey, Manager of Postal Operations, USPS and Ms. Bailey indicated that she was very impressed by your presentation and the participation of the residents at the meeting. It was further asserted that Postal Officials will give the information provided at the meeting careful consideration when making their final determination as to the closing and/or possible consolidation of the Postal facility that services this area.

Again, thank you for keeping my office updated on the latest developments on this issue. If you have any questions or if you need anything further regarding this matter or any other of concern, please let me know. With kind regards, I am

Sincerely,

Bill Cassidy

Member of Congress

Bill Cassidy

BC/alh

WASHINGTON OFFICE:

1535 LONGWORTH HOUSE OFFICE BUILDING WASHINGTON, DC 20515 PHONE: (202) 225-3901 FAX: (202) 225-7313

DISTRICT OFFICE:

5555 HILTON AVENUE, SUITE 100 BATON ROUGE, LA 70808 PHONE: (225) 929-7711 FAX: (225) 929-7688

http://cassidy.house.gov http://facebook.com/RepBillCassidy

#### LOUISIANA HOUSE OF REPRESENTATIVES

2004 False River Drive New Roads, LA 70760 Email: thibautm@legis.state.la.us Phone: 225.638.3811 Fax: 225.638.2952



Agriculture, Forestry, Aquaculture, and Rural Development Commerce Education

# MAJOR THIBAUT State Representative ~ District 18

March 16, 2011

Mr. Larry Rabalais P.O. Box 918 Innis, LA 70747

Dear Mr. Rabalais:

Thank you for providing me with the disk and minutes of the meeting regarding the possible closure of the Innis post office. I certainly feel the residents made some valid and worthy points regarding the closure of this location. I will continue to follow up with our congressional delegation for updates regarding this matter. In the meantime, please do not hesitate to contact me if I can be of any other assistance.

Again, thank you and with best personal regards, I am

Sincerely yours,

Major Thibaut

# **Exhibit C**

# Questions to Postal Officials

Questions to Mrs. Bailey USPS Sent in late April, 2011.

Questions: If a plan is presented and the USPS representatives tell us it is not a viable one, I would want to ASK WHY AND WHAT NEEDS TO BE DONE TO MAKE IT VIABLE. We have made it very clear to them that we were going to work with our two Senators and your Representative in Washington D.C. and state officials.

Questions to which we requested answers from the USPS and what the response was little and we have receive no response to our town hall meeting questions.

We want to keep our post office as it is now and we must ask questions. We have been specific on what date we expected our questions to be answered in writing since they were not answered on the spot. We were told at the town hall meeting "I'll get back to you on that" is not a specific date, and we didn't get one.

In looking at the US Postal's proposal to move to Batchelor here are Questions: If you have a parcel that is too large to put in a rural box, how will that package be delivered if you're not home? If you have a certified letter or other mail that might require a signature and you're not home to sign for it, what happens and where do you have to go to get it. If the USPS talks about going to another post office to pick up either the parcel or the letter, what are the hours they are open so you can pick it up? What the process is or will be for getting a postal money order. Let's say you want a postal money order – do you call the post office where your mail is delivered from and ask how much the money order fee is for the \$ amount you want then put the CASH in your rural mail box for the carrier to pick up? Will the carrier then bring the BLANK money order back to you the next day and leave it in your mail box for you to fill in the payee name? A BLANK money order with no payee name can be taken from your mail box and the payee name filled in by ANYONE – it is NOT safe and secure.

We were told by the Postal Service representatives that within a time frame we would have responses from the questions and we did not receive any answers or a specific date that they would get back to us. I thing that they will stall and stall and stall hoping we will get tired of the entire process and drop it.

What \$ savings does the USPS project by suspending service and putting customers on a rural route or in the Batchelor unit? Where do the \$ figures come from that makes up the amount of the projected savings? What about losing mailing customers to other delivery services such as UPS? If customers go on rural curb delivery, the cost of delivery (gas and vehicle maintenance) for the rural carrier goes up. Who pays that to the carrier and what would be the cost? Was that cost deducted from the projected savings? What revenue does your post office generate in a year? Has it increased during the past few years? We did ask the District Manager of the post office for the post office revenue and expense figures for Lettsworth, Innis and Batchelor for route and boxes as requested by the towns people at the town hall meeting. This has not been received.

# **Exhibit D**

U.S. Congressional Delegation and Louisiana Representative Correspondence

**Appendix** 

### TERRA-JET U.S.A.





#### IMPORTERS•MANUFACTORUER•DISTRIBUTOR

### TERRA-JET U.S.A.<sup>TM</sup>

Division of Rabalais & Son Terra-Jet Enterprise, Inc. P.O. Box 918- Junction 417 & 419 Innis, Louisiana 70747 Phone 225.492.2249 Fax 225.492.2226

July 27, 2011

Honorable Members of Louisiana Congressional Delegation United States Senate and House of Representatives Washington D.C.

#### **United States Senate**

The Honorable Mary Landrieu
The Honorable David Vitter

#### **United States House of Representatives**

The Honorable Steve Scalise 1st District

The Honorable Anh "Joseph" Cao 2<sup>nd</sup> District

The Honorable Charlie Melancon 3<sup>rd</sup> District

The Honorable John Fleming 4th District

The Honorable Rodney Alexander 5<sup>th</sup> District

The Honorable Bill Cassidy 6<sup>th</sup> District

The Honorable Charles W. Boustany, Jr. 7<sup>th</sup> District

My Dear Congresswoman and Congressmen,

RE: Appeal to request and petition for review of the Final Determination to Close the Innis, Louisiana Post Office and establish service by community Post Office. Docket Number 1367966 -70747

Attached is a copy of our appeal to request and petition the U.S. Postal Regulatory Commission. This appeal and petition for review of the Final Determination to Close the Innis, Louisiana 70747 Post Office and establish service by community Post Office. Docket Number 1367966 -70747.

We appreciate your consideration to this matter and sincerely wish that you can help us to resolve this problem with the proposed closure of the Innis, Louisiana Post Office 70747. We are sending this documentation to you, because as our Louisiana delegation you represent Louisiana in local, state and federal matters. We are asking for your help and leadership in order that we keep our community in tact and viable.

Yours Very Respectfully,

TERRA-JET U.S.A.

Larry Rabalais, General Manager

Larry Rabalais

Terra-Jet U.S.A.

P.O. Box 918

Junction Highway 417 & 419

Innis, Louisiana 70747

U.S.A.

Phone 225-492-2249

Fax 225-492-2226

Voice Mail 800-864-5000 Box 504.492.2249

Cell: 225-603-5664

E Mail Terra-Jet@Terra-Jet.com Terrajet@yahoo.com

Website http://Terra-Jet.com

Terra-Jet Parts On-Line Ordering System: <a href="http://www.jotform.com/form/2290311831">http://www.jotform.com/form/2290311831</a>

Terra-Jet Goes....Goes....Goes....Goes....

### United States Senate

WASHINGTON, DC 20510-1804

July 27, 2011

Larry Rabalais General Manager Terra-Jet U.S.A. PO Box 918 Innis, Louisiana 70747

Dear Mr. Rabalais:

Thank you for your facsimile which you wrote in further reference to your and the citizens of Innis efforts to keep your Post Office open in your town.

I have taken the liberty of forwarding your appeal to the proper USPS officials. I have asked them to duly note the facts and information you provided, giving your appeal every appropriate consideration. I have also asked them to respond to you directly as soon as possible and to share a copy of their response with my office.

Again, I appreciate your writing and trust you will continue to keep in touch on matters of interest or concern to you.

With kindest regards, I am

Mary L. Lahdrieu

United States Senator

MLL:sl

#### BILL CASSIDY, M.D.

6TH DISTRICT, LOUISIANA

COMMITTEE ON ENERGY AND COMMERCE SUBCOMMITTEE ON HEALTH

SUBCOMMITTEE ON ENVIRONMENT AND ECONOMY

SUBCOMMITTEE ON COMMERCE, MANUFACTURING AND TRADE



## Congress of the United States

House of Representatives Washington, DC 20515

July 28, 2011

Mr. Larry Rabalais PO BOX 918 Innis, Louisiana 70747-0918

Dear Mr. Rabalais:

I appreciate very much your letting me know that you have that you have filed an appeal of the US Postal Service's final determination to close the Innis Postal Facility. Upon hearing from you, I reviewed the information that you forwarded to my assistant, Lynn Hopper, and I will be glad to follow up in support of your appeal.

I admire your perseverance and hope my efforts on your behalf prove beneficial. You appear to have a strong case and I am happy to support this appeal on behalf of the residents that the Innis Postal facility serves. With kind regards, I am

Sincerely,

Bill Cassidy

Member of Congress

Bill Cassidy

BC\lh

WASHINGTON OFFICE:

1535 LONGWORTH HOUSE OFFICE BUILDING WASHINGTON, DC 20515 PHONE: (202) 225–3901 FAX: (202) 225–7313

DISTRICT OFFICE:

5555 HILTON AVENUE, SUITE 100 BATON ROUGE, LA 70808 PHONE: (225) 929-7711 FAX: (225) 929-7688

http://cassidy.house.gov http://facebook.com/RepBillCassidy

# **Exhibit E**

Photographs of Innis 70747
Batchelor 70715
Lettsworth 70753

**Appendix** 

# Lettsworth, 70759



Lettsworth Post Office



 ${\bm A}$  Agricultural Land Both Sides of Lettsworth Post Office Building North Bound Hwy. #1 A & B



Agricultural Land Both Sides of Lettsworth Post Office Building North Bound Hwy. #1 C & D



D

**Innis, 70747** 





South View Post Office



North View Post Office



Prevailing World Church Grocery



Innis Post Office South Bound



South View Close Up Post Office



South View Post Office



Innis – North Bound Purpera's



Purpera's Grocery South Bound



Fire Station and Library view



Innis North Bound



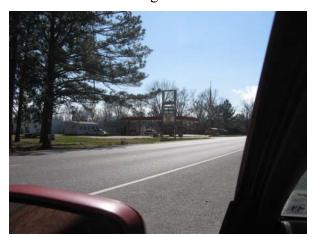
St. Vincent's Catholic Church



Innis Store and Lock Facility



St. Vincent's Parking and Church Hall



Ewing's Grocery



Innis Senior Citizens Center



Innis Lumber Company



Innis Cypress Lumber Company



Precision Electronics, Masonic Lodge, Warehouse



Innis Water Corporation Storage Pump



St. Stephens Episcopalian Church



The Rock House Bar & Lounge



Hair Works Salon



Innis Medical Clinic Community Center



Innis Medical Clinic



Innis Medical Clinic



Innis Dental Clinic



Innis Dental Clinic Mobile Van



Innis Medical Clinic



Pointe Coupee Parish Sheriff Sub Station Innis



Innis Outreach Office



Innis Medical Clinic Annex and Jogging & Walking trail



Innis Medical Clinic Lighted Helicopter Pad



Nichois Street to Library Hwy. 1 North



Sally's Thrift Store



**ATT Cell Tower Innis** 



New Fire Station "Ronnie Best Station"



New Fire Station "Ronnie Best Station"



Innis Water Corporation Offices



Star Communications Telephone & Microwave Tower Innis



Purpera's Grocery Innis



Ewing's Grocery Innis



Pointe Coupee Parish Library Innis Branch



Innis Residential Heading North



Robertson Street Fire Station and Residential

# Innis, Louisiana 70747 Streets

Town Center: Highway 1 North & South – Highway 418 East & West, Brouillette Lane, Clairbone Road, Fisherman Street, Franklin Road, Gayden Spur, Hunters Road, Hwy 971 Williamsport, Lambert Lane, Levee Road, McGegee Lane, Nichois Street, Purpera Road, Robertson Avenue

# Batchelor, 70715

Multi Purpose Building –Daiquiri, beer, & liquor convenience store



Batchelor Post Office Multi Purpose Building



Batchelor Post Office East Bound



Batchelor Post Office South Bound



KC Southern Railway & Heavy Trucks



Corner of Hwy. #1 & Hwy 419



Agricultural Land Both Sides of Multi Purpose Building



Agricultural Land Both Sides of Multi Purpose Building North Bound Hwy. #1

# **Exhibit F**

**Documentation** 

**Email Correspondence** 

**Appendix** 



#### 01/24/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerns a doos sible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

Innis Post Office Postmaster's position became vacant on 7/2/2008 and earns less than 2 hrs, actual earned for FY 10 was 1.72. It will be more cost effective and enable the Postal Service to better serve our customers by consolidating innis Post Office with the Batchelor Post Office which is located 3.38 miles away.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at the Innis Community Gym, 6450 LA Hwy 1, Innis, LA 70747 on 02/16/2011 from 6:00 PM to 7:00 PM to answer questions and provide information about our service.

If you have any questions, you may contact Alfred Christophe at (504) 589-1835.

Thank you for your assistance.

Sincerely,

gernarda bailey Manager, Post Office Operations





01/24/2011

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The postmaster at the INNIS Post Office was reassigned on 07/02/2008. A review of the business activities of the Post Office revealed that the office workload had declined. Our office review revealed an average daily retail window transactions. This reduced workload suggests that the maintenance of an independent office at INNIS may not be warranted.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by emanating from the INNIS PO.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the BATCHELOR PO; located 3.4 miles away. Hours of service at this office are, Monday through Friday, and closed on Saturday. Post Office box service is available at this location at the same fees.

The Post Office earns 1.72 hours daily, it should earn at least 8 hours daily.

I invite you to think about a possible change to Please return the enclosed questionnaire by 02/16/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the the Innis Community Gym, 6450 LA Hwy 1, Innis, LA 70747 on 02/16/2011 from 6:00 PM to 7:00 PM. to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Alfred Christophe at (504) 589-1835.

Thank you for your assistance.

Sincerely,

GERNARDA BAILEY Manager, Post Office Operations 701 Loyola ave New Orleans , La. 70113-9998

#### Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations, Carrier delivery information CBU information sheet (when appropriate), Summary of Post Office change regulations

# Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the INNIS Post Office for each of the following: Monthly Weekly Daily **Postal Services Buying Stamps** a. b. Mailing Letters Mailing Parcels C. d. Pick up Post Office box mail Pick up general delivery mail e. Buying money orders f, Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material i. **Other Postal Services** YES Entering permit mailings a. YE\$ Resetting/using postage meter. a. Nonpostal Services Picking up government forms (such as tax forms) YES Using for school bus stop b. YES Assisting senior citizes, persons with disabilities. ect. If yes, please explain: T YES Using public bulletin board YES Other e. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? 2. **YES** \* See Letter If yes, please explain:

Better	☐ Just as	s Good	∏ No 0	Opinion	Worse
If yes, please explain:	Jans.	Hive	Postal	MAS/	7
					· · · · · · · · · · · · · · · · · · ·
For which of the followi services?	ng do you leave your co	ommunity? (Chec	k all that apply.) V	/here do you go to	o obtain these
Shopping					
Personal need	ds				
Banking					
Employemen	t				
Social needs	•				
					•
Do you currently use k	ocal businesses in the c	ommunity?			
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			ontinued?	To Clos	SQ INI Rlows
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If yes, would you conti	No nue to use them if the P No RABALA 2	ost Office is disc		<u> </u>	SP INI Elous Les etlans
If yes, would you conti	No nue to use them if the P No $RABALAA$	ost Office is disc	949 325-1	<u> </u>	SP INI Plous Le ettores

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



03/09/2011

Larry Rabalais

P O Box 918 Innis, LA 70747-0918

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the INNIS Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the INNIS Post Office should be pursued, a formal proposal will be posted in the INNIS Post Office at a later date. If you have additional questions or comments, please feel free to contact Alfred Christophe at (504) 589-1835.

Sincerely,

Gernarda Bailey

Manager, Post Office Operations

701 Loyola Ave

New Orleans, LA, 70113-9998

Home Christophe in Amesic May Orleans to Raines greinistophe in Cusps gave)

To: terrajet@yahoo.com;

28, 2011, 8:22 A

CC:

Subject: PRC

As per your request:

Written comments may be submitted by mail to the Commission, Office of Public Affairs and Government Relations, 901 New York Avenue, NW, Washington, DC 20268-0001 or by email at <a href="mailto:page-prc@prc.gov">page-prc@prc.gov</a>. Comments are due by February 1, 2011.

Alfred G. (AL) Christophe III Customer Service Analyst (A) Louisiana District 504-589-1835 Ace Fax 651-456-6854

> Conet address PAGR-PRL-gov

From: Larry Rabalais (terrajet@yahoo.com)

To: alfred.g.christopheiii@usps.gov; Monday, January 31, 2011 7:53 AM

CC:

Subject: Consideration of US Postal Service, closure of Post Office Innis, Louisiana 70747

Mr. Alfred Christophe, Cutomer Service Analyst (A) Louisiana District

# RE: Consideration of US Postal Service, closure of Post Office Innis, Louisiana 70747

Attached is a copy of our correspondence with suggestions and recommendations for an alternative plan to the proposed closure of the Innis, Louisiana Post Office 70747 to Ms. Gernarda Bailey, Manager, Post Office Operations, New Orleans, Louisiana.

We appreciate your attention to this matter and sincerely wish that you can help us to resolve this problem with the proposed closure of the Innis, Louisiana Post Office 70747. We are sending this documentation to you, because as our representative for the US Postal Service, you represent Louisiana in local, state and federal matters. We are asking for your help and leadership in order that we keep our community in tact and viable.

Please let me know that you did receive this message.

Yours Very Respectfully,

Larry Rabalais, General Manager
Terra-Jet U.S.A.
P.O. Box 918
Junction Highway 417 & 419
Innis, Louisiana 70747
U.S.A.
Phone 225-492-2249
Fax 225-492-2226
Voice Mail 800-864-5000 Box 504.492.2249
E Mail Terra-Jet@Terra-Jet.com
Website http://Terra-Jet.com
Terra-Jet Parts On-Line Ordering System: http://www.jotform.com/form/2290311831
Terra-Jet Goes....Goes....Goes.....Goes....

From: Larry Rabalais (terrajet@yahoo.com)

To: prc@pre.gov;

Monday, January 31, 2011 7:53 AM

CC:

Subject: Consideration of US Postal Service, closure of Post Office Innis, Louisiana 70747

To: Commission, Office of Public Affairs and Government Relations

Dear Ladies and Gentlemen:

# RE: Consideration of US Postal Service, closure of Post Office Innis, Louisiana 70747

Attached is a copy of our correspondence with suggestions and recommendations for an alternative plan to the proposed closure of the Innis, Louisiana Post Office 70747 to Ms. Gernarda Bailey, Manager, Post Office Operations, New Orleans, Louisiana.

We appreciate your attention to this matter and sincerely wish that you can help us to resolve this problem with the proposed closure of the Innis, Louisiana Post Office 70747. We are sending this documentation to you, because as our representitive for the US Postal Service, you represent Louisiana in local, state and federal matters. We are asking for your help and leadership in order that we keep our community in tact and viable.

Please let me know that you did receive this message and attachment.

Yours Very Respectfully,

Larry Rabalais, General Manager
Terra-Jet U.S.A.
P.O. Box 918
Junction Highway 417 & 419
Innis, Louisiana 70747
U.S.A.
Phone 225-492-2249
Fax 225-492-2226
Voice Mail 800-864-5000 Box 504.492.2249
E Mail Terra-Jet@Terra-Jet.com
Website http://Terra-Jet.com
Terra-Jet Parts On-Line Ordering System: http://www.jotform.com/form/2290311831
Terra-Jet Goes....Goes....Goes.....Goes.....Goes....

Hopper, Lynn [Lynn.Hopper@mail.house.gov] From:

Sent: Thursday, February 17, 2011 4:42 PM

To: 'Larry Rabalais'

Subject: RE: Recap of United States Postal Service Town Hall meeting at the Innis Community Gym, Wednesday, February 16, 2011

Dear Mr. Rabalais:

Thank you for the up date on the meeting. It sounds like you provided them with some very positive feed back......Please keep me updated. I'll share this information with Congressman Cassidy. Thanks, Lynn

Lynn Hopper Casework Director 5555 Hilton Ave. Ste. 100 Baton Rouge, LA 70808 lynn.hopper@mail.house.gov (225) 929-7711 Office (225) 929-7688 Fax

Click Here to sign up for Congressman Cassidy's E-Newsletter

From: Larry Rabalais [mailto:rabelais@startelco.net]

Sent: Thursday, February 17, 2011 4:31 PM

To: Hopper, Lynn

Subject: Recap of United States Postal Service Town Hall meeting at the Innis Community Gym,

Wednesday, February 16, 2011

Honorable Bill Cassidy 6th district

Dear Ms. Lynn Hopper:

Recap of United States Postal Service Town Hall meeting at the Innis Community Gym, Wednesday, February 16, 2011

- In attendance:
  - Representing the United States Postal Service Louisiana District, six representatives to include Ms. Gernarda Bailey, Manager, Post Office Operations
  - Citizens of Innis Postal Patrons about 35 to 50
- Welcome US Postal representatives
- Overview of National Postal Budget Shortfall
- Overview of State Shortfall
- Overview of Innis Postal revenue shortfall
  - o Points made Lettsworth and Batchelor have more revenue than Innis therefore Innis to be closes, boxes moved to Batchelor. They had only looked on paper at the revenue of all three units.
  - o This stimulated numerous questions and towns people wanted to know what was the revenue for Batchelor and Lettsworth, PO Boxes only, and what was the revenue of the Batchelor and Lettsworth rural routes, since Innis has no rural route. The officials had no concrete documentation for any of the questions and

vowed to get back. The Police Jury representative, Allen Monk asked if this would or would not be in eight months from now. Someone said if you want to close Innis now, what will keep you from doing the same to one of the others a few months from now. Someone else mentioned that over 30 years ago, many people lived in the rural areas of Batchelor and Lettsworth and the two units and routes were warranted, that Innis did not have a route but had a larger population with PO Boxes and larger mail volume. Some indicated that the Postal system perpetuated and compounded the problem by allowing rural route service into and around the village of Innis and in all of the village streets and businesses, and that there must have been postal regulations on such as this. One fire official indicated that since the 911 identification system has been in place that if one has a GPS in the car, that Innis has been eliminated from all GPS mapping from the Pointe Coupee 911 coding. Many questions were persuitant to these statements. Some indicated that the "old towns" of Lettsworth and Batchelor have dried up and that now Innis in businesses and population is really the only village in the area.

> Presentation by myself Larry Rabalais. The correspondence with cover sheet naming the Louisiana Congressional delegation that was sent to Ms. Gernarda Bailey was read to the participants of the meeting by me, as many of the officials with the Postal system had not seen or read this document. The gentleman with the New Orleans Louisiana District, particularly who wanted to cut, slash, and save money was intrigued by the alternative plan offered to consolidate to one operation, thus having over a double savings, and asked for copies of the document to take back. The presentation was backed up by photographs of all three locations and the village of Innis, presented on an easel allowing postal officials and town's people to determine for themselves what made good sense and were factual about what was conveyed to the postal officials. After Mr. Rabalais presentation there was a large applause from the audience in agreement to the presentation. Also, it was mentioned by Mrs. Jeannine Lemoine, owner of Purpura's Supermarket, and leaser of the US Postal site in Innis, mentioned that there was a petition at her food mart for people who were not able to make the meeting sign requesting the consolidation and merger of the Lettsworth and Batchelor Post Office's to a new larger Innis Post Office with rural routes from Innis. The petitions had several pages of signatures. This petition will be held until the US Postal System Louisiana District makes a decision then sent, if necessary to the Commission, Office of Public Affairs and Government Relations in Washington, DC for appeal.

The US Postal Officials stated to the audience that all agreed to study and look at Mr. Rabalais Plan more carefully for consideration.

As a comment, many people commented after the meeting that they hope that this was just not a step in the US Postal Systems process. It seems like the plan to move the PO Boxes to Batchelor from Innis has already been decided by the Postal Officials, based solely on revenue of one unit.

The community is in support of the merger. Of course the proponents who are apposed to change may voice objection, but all who looked at the photographic display agree that there is no rime or reason for three postal facilities.

Respectfully submitted: Recap of minutes by Larry Rabalais

Attached are three photos of 35. We will send you a CD a little later. Please let me know the correct address and contact information. Should you have any questions, please do not hesitate to let me know.

From: Larry Rabalais (skillsusala@yahoo.com)

To: rachel.f.cousin@usps.gov;

Friday, February 18, 2011 11:41 AM

CC:

Subject: Consideration of US Postal Service, closure of Post Office Innis, Louisiana 70747

Dear Ms. Rachel Cousin, Manager Customer Relations United States Postal Service

It certainly was my pleasure to meet you. Thank you for listening to the community. I will send brief photo's with the Terra-Jet U.S.A. Letter under Terra-Jet's Corporate email address. Attached is the correspondance that was read to the community at the meeting.

After looking at the books, my company spent \$1,104.76 dollars from Terra-Jet and \$980.00 with SkillsUSA Louisiana with parcels and insurance at the BATCHELOR unit befor MRS. Carol came over from the Port Allen, Post Office to the Innis Unit. This INCREASED REVENUE last year at BATCHELOR and was more than the customary money orders and stamps sold inside the Post Office. TERRA-JET U.S.A. AND SKILLSUSA LOUISIANA used Batchelor on outgoing because of serious issues at the INNIS Unit. This amount of revenue has to be take out and should have gone to Innis. (This is just a little side-bar thought)

Recap of United States Postal Service Town Hall meeting at the Innis Community Gym, Wednesday, February 16, 2011

- In attendance:
  - Representing the United States Postal Service Louisiana District, six representatives to include Ms. Gernarda Bailey, Manager, Post Office Operations
  - Citizens of Innis Postal Patrons about 35 to 50
- ➤ Welcome US Postal representatives
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regulations on such as this within the distance of another US Postal post office. One fire official indicated that since the 911 identification system has been in place that if one has a GPS in the car, that Innis has been eliminated from all GPS mapping from the Pointe Coupee 911 coding. Many questions were persuitant to these statements. Some indicated that the "old towns" of Lettsworth and Batchelor have dried up and that now Innis in businesses and population is really the only village in the area.

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As a comment, many people commented after the meeting that they hope that this was just not a step in the US Postal Systems process. It seems like the plan to move the PO Boxes to Batchelor from Innis has already been decided by the Postal Officials, based solely on revenue of one unit.

The community is in support of the merger. Of course the proponents who are apposed to change may voice objection, but all who looked at the photographic display agree that there is no rime or reason for three postal facilities. A win-win situation to correct at thirty year mistake can be accomplised in this one decision and Lettsworth and Batchelor rural routes still keep their identity with Zip Codes and town names.

Respectfully submitted: Recap of minutes by Larry Rabalais

TO be sent in the other email will be three photos of 35. We will send you a CD a little later. Please let me know the correct address and contact information. Should you have any questions, please do not hesitate to let me know. And let me know that You did receive this email.

Sincerely,

Larry

SkillsUSA Louisiana Larry Rabalais, C.S.D., ME.D. P.O. Box 949 JCT. HWY: 417 & 419

From: Thibaut, Rep. (District Office) [THIBAUTM@legis.state.la.us]

Sent: Tuesday, April 19, 2011 1:58 PM

To: 'Larry Rabalais'

**Subject:** RE: Innis Post Office Proposed Closure - Call by Mrs. Bailey Louisiana District US Postal Service Larry - Thanks for the update. I have not heard from her yet, but will let you know when she does. I would like you to be there. Thanks, Major

From: Larry Rabalais [mailto:rabelais@startelco.net]

Sent: Tuesday, April 19, 2011 1:36 PM
To: Thibaut, Rep. (District Office)
Cc: Lynn.Hopper@mail.house.gov

Subject: Innis Post Office Proposed Closure - Call by Mrs. Bailey Louisiana District US Postal Service

Dear Representative Thibaut,

This morning I received a call from Mrs.Gemarda Bailey, Louisiana District US Postal Service. She wanted to hear what were the questions from the town hall meeting by the towns people, which she attended. Previously I had sent minutes. I mentioned to her that again the revenue from the PO boxes vs. the routes, and a divisor for people served into total revenue to see what was actual revenue per postal patron for each location. She mentioned that Innis had 19k revenue, Lettsworth 30K and Batchelor 44K. I mentioned to her that 30 to 20 years ago their were more people according to the US Census, but today, INNIS is the only small village that is growing towards town incorporation. That if the Post Office's were not combined into one with one revenue, at the Innis town location their would never be room for growth in Innis. We provided photo's on CD to show that there are to many post office's (3) in a 7 mile distance from each other in this area. Now would be the time to rectify this problem and save money.

With this said, Mrs. Bailey is to email or call you for a meeting. She mentioned that we will now have to appeal to the postal regulator commission. We do have a petition at the Purper's store in Innis along with other data to send to Washington, DC next week. Major, should you have any recomendations please let us know.

So that you might know, Ms. Lynn Hopper from Congressman Cassidy's office has been in the loop with this issue. We thank both of you for your support.

Sincerely,

Larry

CC: Ms. Lynn Hopper, Casework Director US Representative, Bill Cassidy Baton Rouge, LA

Larry Rabalais, General Manager
Terra-Jet U.S.A.
P.O. Box 918
Junction Highway 417 & 419
Innis, Louisiana 70747
U.S.A.
Phone 225.492.2249
Fax 225.492.2226
Voice/Fax Mail 800.864.5000 Box 504.492.2249
E Mail Terra-Jet@Terra-Jet.com; Terrajet@yahoo.com
Website http://Terra-Jet.com
Terra-Jet Parts Ordering System: http://www.jotform.com/form/2290311831
Terra-Jet Goes.....Goes.....Goes.....Goes....

The following information has been submitted:

Name: Mr. Don Fetzer Sr.

Address: P. O. Box 907 c/o Mrs. Theresa Flint Innis, LA 70747

E-mail: defcompany@sbcglobal.net Telephone: 225 492-2858 (Day)

Message Subject: Innis, LA Post Office closure

Message Text: Dear Congressman Cassidy, I had met you a few years ago at my brother Ed's home in Baton Rouge. Although we have a home in Houston, Texas, we also have a home in Innis, LA. I really appreciate your efforts on behalf of the conservative community within our area. We have been told that the Innis Post Office will be closing at the end of May, I attended a meeting in Innis concerning this issue in February. At the meeting it was suggested that, rather than close the Innis post office, why not consider closing both the Lettsworth and Batchelor post offices, since the Innis post office is centrally located between the two, and has more commercial trade than the other two and would not adversely affect the delivery or handling of the mail in the area. The Post Office officials at the meeting cited various statistics to show why the Innis post office should be closed. I asked if they could provide similar comparable information and statistics on the Batchelor and Lettsworth post offices. They could not. I submit that the Post Office has not made a full evaluation of and comparison of data between the three post offices concerned. In order to make a full evaluation of such a decision, such comparison should be made. I ask that you have the post office officials make a full evaluation of the comparable decision criteria data between the Innis, Batchelor and Lettsworth post offices and communities before closing the Innis post office. In making such a comparison, I suggest that a more reasonable decision to close both the Batchelor and Lettsworth post offices should be made, rather than closing the Innis post office. I would appreciate your consideration of the above and look forward to a positive response from you toward this suggestion. Thank you very much. Donald E. Fetzer, Sr.

Newsletter: Add

From: Thibaut, Rep. (District Office) [THIBAUTM@legis.state.la.us]

Sent: Thursday, April 14, 2011 10:00 AM

To: 'Larry Rabalais'

Subject: RE: Meeting is postponed

Will do. Thanks

From: Larry Rabalais [mailto:rabelais@startelco.net]

Sent: Wednesday, April 13, 2011 12:49 PM

**To:** Thibaut, Rep. (District Office) **Subject:** Meeting is postponed

Representative Thibaut,

Sorry, I am just getting to you. Ms. Lynn Hopper from Congressman Cassidy's office told me on yesterday that someone from the New Orleans District would be calling, that the notice was not final. The New Orleans district is not telling us when Washington DC will be making a decision. We will have one final chance to go directly to the US Postal Regulatory Commission to appeal. Please say alert and let me know if you hear anything.

Thank you for your continuous support. So, I have informed Ms. Karen Bell, and Mrs. Jennine Lemoine that we will not be meeting today.

#### Larry

Larry Rabalais, General Manager

Terra-Jet U.S.A.

P.O. Box 918

Junction Highway 417 & 419

Innis, Louisiana 70747

U.S.A.

Phone 225.492.2249

Fax 225.492.2226

Voice/Fax Mail 800.864.5000 Box 504.492.2249

E Mail Terra-Jet@Terra-Jet.com; Terrajet@yahoo.com

Website http://Terra-Jet.com

Terra-Jet Parts Ordering System: http://www.jotform.com/form/2290311831

Terra-Jet Goes.....Goes.....Goes.....Goes.....

From:

Hopper, Lynn [Lynn.Hopper@mail.house.gov]

Sent:

Monday, April 11, 2011 3:38 PM

To:

'Larry Rabalais'

Subject:

RE: Consideration of US Postal Service, closure of Post Office Innis, Louisiana 70747 (Please

increase size of PDF to at least 150% for reading)

Importance: High. Dear Mr. Rabalais:

I have followed up with Ms. Gernarda Bailey regarding the *possible* closure of the Postal facility in Innis. Ms. Bailey explained that this matter is still under review by officials at USPS Headquarters in D.C. The notice that went out to you, was a procedural notice making residents aware of the *possibility* that the facility may close in 90 days. A decision has not been made — it is still under review.

Ms. Bailey asked for your contact information and she is going to have Tim from the District Office call you to explain this procedure to you and also, to answer any further questions you may with regard to the "possible" closure of the Postal facility in Innis.

I hope that this helps and Tim should be calling you shortly.

Thanks, Lynn

Lynn Hopper Casework Director 5555 Hilton Ave. Ste. 100 Baton Rouge, LA 70808 lynn.hopper@mail.house.gov (225) 929-7711 Office (225) 929-7688 Fax

Click Here to sign up for Congressman Cassidy's E-Newsletter

From: Larry Rabalais [mailto:rabelais@startelco.net]

Sent: Friday, April 01, 2011 6:05 PM
To: 'Cousin, Rachel F - New Orleans, LA'

Cc: jthibaut@ft.newyourlife.com; Hopper, Lynn

Subject: RE: Consideration of US Postal Service, closure of Post Office Innis, Louisiana 70747 (Please

increase size of PDF to at least 150% for reading)

Ms. Rachel Cousin, Manager, Customer Realations Louisiana District United States Postal Service

Dear Ms. Cousin.

It has been some time now since the letters, minutes of the Innis meeting, and photo's rural area of the area of Pointe Coupee were sent to all Postal attendees from your New Orleans office. We, and myself have not received a reply and information requested from Ms. Gernada Bailey. Only the Notice of comments 03/25/2011, and removal 5/31/2011 which completely goes around the proposal of the community.

Docket Number 1367966 goes completely around the real issues stated in the correspondence and does not lay down the facts of all three postal units in the rural area. Our businesses in the area are looking in

incorporation of the town of Innis.

We are not sure what censes facts on the population, number of dwellings and the the one small stores in the Batchelor cross road (figuratively and literally) we derived as a target place for a comprehensive post office in Batchelor, LA. We have preserved that there must be a hell bent reason. Did the New Orleans Postal group take a look at the one store there? Also did the group look at all of the pictures sent to you?

We are ready to prove, if given a chance that Batchelor is the least likely area to have any growth in the next twenty years. Please supply us with facts that would disprove and not lead to a sound choice of only having Innis at the main unit for this very rural area.

There are many small towns in Louisiana that have the physical area and square mileage of the northern end of Pointe Coupee Parish, but none have three postal facilities with no incorporated village within four miles of each other.

We are waiting for either a face to face meeting, a letter addressing the recommendations sent to your postal group who attended the meeting in Innis. The information sent to us in Docket Number 1367966 has no answers and does not responses to the solutions and presentation with photo's of the entire area that were furnished at the Innis meeting.

Please take the time to give me a call or write a letter of explanation. I thank you for your consideration and time to evaluate further the plan that have been layer out for you and the Postal attendees from New Orleans at the Innis meeting. Please lay out the next steps in this process before the postal regulatory commission makes this decision based on only the docket number. We are ready to take this up to the next levels.

We will be looking forward hearing from you.

Sincerely,

Larry

Larry Rabalais, General Manager
Terra-Jet U.S.A.
P.O. Box 918
Junction Highway 417 & 419
Innis, Louisiana 70747
U.S.A.
Phone 225.492.2249
Fax 225.492.2226
Voice/Fax Mail 800.864.5000 Box 504.492.2249
E Mail Terra-Jet@Terra-Jet.com; Terrajet@yahoo.com
Website http://Terra-Jet.com
Terra-Jet Parts Ordering System: http://www.jotform.com/form/2290311831
Terra-Jet Goes....Goes....Goes....Goes...

From: Cousin, Rachel F - New Orleans, LA [mailto:rachel.f.cousin@usps.gov]

Sent: Wednesday, February 23, 2011 3:12 PM

To: Larry Rabalais

Subject: RE: Consideration of US Postal Service, closure of Post Office Innis, Louisiana 70747

I sent to all Postal attendees.

Thanks

From: Larry Rabalais [mailto:rabelais@startelco.net]

**Sent:** Monday, February 21, 2011 11:10 AM **To:** Cousin, Rachel F - New Orleans, LA

Subject: Consideration of US Postal Service, closure of Post Office Innis, Louisiana 70747

Ms. Rachel Cousin, Manager Customer Relations Louisiana District

Thank you for taking the time to speak with me last Wednesday night. Attached are several documents that I spoke about along with three pictures of 35. Somehow I do not have an email address or phone number for Mr. Marioneaux. Can you share the email and photo's with him. Please let me know that you did receive this email.

Sincerely,

Larry

Larry Rabalais, General Manager

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Hopper, Lynn [Lynn.Hopper@mail.house.gov] From:

Sent: Friday, April 01, 2011 3:23 PM

To: 'Larry Rabalais'

Subject: RE: Recap of United States Postal Service Town Hall meeting at the Innis Community Gym,

Wednesday, February 16, 2011

Dear Mr. Rabalais:

Yes, I can meet with you anytime, just let me know. Thanks, Lynn

Lynn Hopper Casework Director 5555 Hilton Ave. Ste. 100 Baton Rouge, LA 70808 lynn.hopper@mail.house.gov (225) 929-7711 Office (225) 929-7688 Fax

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From: Larry Rabalais [mailto:rabelais@startelco.net]

Sent: Friday, April 01, 2011 4:08 PM

To: Hopper, Lynn

Subject: RE: Recap of United States Postal Service Town Hall meeting at the Innis Community Gym,

Wednesday, February 16, 2011

Dear Ms. Lynn Hooper:

Good Afternoon Lynn,

Myself and several other business men and women of Innis would like to meet with you in reference to the Closure of the Innis Post Office. Do you have an open date after April 11? We have receive notice from Mrs. Gernarda Bailey, has sent the to Postal patrons a notice of proposal dated 3/25/2011. All of our comments, suggestions seem not to have been taken into consideration. We would like to speak with you in behalf or in the absence of Congressman Cassidy.

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February 16, 2011

Dear Mr. Rabalais:

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Sent: Thursday, February 17, 2011 4:31 PM

To: Hopper, Lynn

Subject: Recap of United States Postal Service Town Hall meeting at the Innis Community Gym, Wednesday,

February 16, 2011

Honorable Bill Cassidy 6th district

Dear Ms. Lynn Hopper:

Recap of United States Postal Service Town Hall meeting at the Innis Community Gym, Wednesday, February 16, 2011

### In attendance:

- Representing the United States Postal Service Louisiana District, six representatives to include Ms. Gernarda Bailey, Manager, Post Office Operations
- o Citizens of Innis Postal Patrons about 35 to 50
- Welcome US Postal representatives
- Overview of National Postal Budget Shortfall
- Overview of State Shortfall
- Overview of Innis Postal revenue shortfall
  - o Points made Lettsworth and Batchelor have more revenue than Innis therefore Innis to be closes, boxes moved to Batchelor. They had only looked on paper at the revenue of all three units.
  - o This stimulated numerous questions and towns people wanted to know what was the revenue for Batchelor and Lettsworth, PO Boxes only, and what was the revenue of the Batchelor and Lettsworth rural routes, since Innis has no rural route. The officials had no concrete documentation for any of the questions and vowed to get back. The Police Jury representative, Allen Monk asked if this would or would not be in eight months from now. Someone said if you want to close Innis now, what will keep you from doing the

To:

Cousin, Rachel F - New Orleans, LA

Cc:

jthibaut@ft.newyourlife.com; Lynn.Hopper@mail.house.gov

Subject:

RE: Consideration of US Postal Service, closure of Post Office Innis, Louisiana 70747 (Please

increase size of PDF to at least 150% for reading)

Attachments: Docket Proposal to close Innis Post Office 32311.pdf

Ms. Rachel Cousin,

Manager, Customer Realations Louisiana District

United States Postal Service

Dear Ms. Cousin,

It has been some time now since the letters, minutes of the Innis meeting, and photo's rural area of the area of Pointe Coupee were sent to all Postal attendees from your New Orleans office. We, and myself have not received a reply and information requested from Ms. Gernada Bailey. Only the Notice of comments 03/25/2011, and removal 5/31/2011 which completely goes around the proposal of the community.

Docket Number 1367966 goes completely around the real issues stated in the correspondence and does not lay down the facts of all three postal units in the rural area. Our businesses in the area are looking in incorporation of the town of Innis.

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We are ready to prove, if given a chance that Batchelor is the least likely area to have any growth in the next twenty years. Please supply us with facts that would disprove and not lead to a sound choice of only having Innis at the main unit for this very rural area.

There are many small towns in Louisiana that have the physical area and square mileage of the northern end of Pointe Coupee Parish, but none have three postal facilities with no incorporated village within four miles of each other.

We are waiting for either a face to face meeting, a letter addressing the recommendations sent to your postal group who attended the meeting in Innis. The information sent to us in Docket Number 1367966 has no answers and does not response to the solutions and presentation with photo's of the entire area that were furnished at the Innis meeting.

Please take the time to give me a call or write a letter of explanation. I thank you for your consideration and time to evaluate further the plan that have been layer out for you and the Postal attendees from New Orleans at the Innis meeting. Please lay out the next steps in this process before the postal regulatory commission makes this decision based on only the docket number. We are ready to take this up to the next levels.

We will be looking forward hearing from you.

Sincerely,

Larry

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Sent: Wednesday, February 23, 2011 3:12 PM

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Subject: RE: Consideration of US Postal Service, closure of Post Office Innis, Louisiana 70747

I sent to all Postal attendees.

Thanks

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**Sent:** Monday, February 21, 2011 11:10 AM **To:** Cousin, Rachel F - New Orleans, LA

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Ms. Rachel Cousin, Manager Customer Relations Louisiana District

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From:

Larry Rabalais [rabelais@startelco.net]

Sent:

Monday, May 09, 2011 7:54 PM

To:

'Lynn.Hopper@mail.house.gov'

Cc:

'Thibaut, Rep. (District Office)'

Subject:

FW: Innis Post Office Proposed Closure - Call by Mrs. Bailey Louisiana District US Postal Service

Attachments: Questions to the proposed Innis P.O. Closure.doc

Dear Ms. Hopper,

Can you give me direction as when to send all of the information and photo's to the postal regulatory commission in reference to the Innis Post Office Proposed Closure.

Mrs. Bailey was to call Representative Thibaut to arrange a meeting with Representative Thibaut. Representative Thibaut asked that I attend the meeting with him. We have not heard from Mrs. Gernarda Bailey. Mrs. Jeanne Lemoine, Mr. Lenard Purpera's (recently deceased) daughter and I have been working very hard to consolidate the three postal units to one in Innis. Ms. Lemoine showed me the recent letter from Congressman Cassidy in reply to this matter. It indicated that no decision had been made.

Do you have a time line of when we would need to be in touch with the postal regulatory commission in DC? We now have many more questions that need to be answered. Attached are some of these questions and concerns.

Thanking you for your assistance and support.

Sincerely,

Larry

Larry Rabalais, General Manager Terra-Jet U.S.A. P.O. Box 918 Junction Highway 417 & 419 Innis, Louisiana 70747 U.S.A. Phone 225.492.2249 Fax 225.492.2226 Voice/Fax Mail 800.864.5000 Box 504.492.2249 E Mail Terra-Jet@Terra-Jet.com; Terrajet@yahoo.com Website http://Terra-Jet.com

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From: Larry Rabalais [mailto:rabelais@startelco.net]

Sent: Tuesday, April 19, 2011 1:36 PM To: 'THIBAUTM@legis.state.la.us' Cc: 'Lynn.Hopper@mail.house.gov'

Subject: Innis Post Office Proposed Closure - Call by Mrs. Bailey Louisiana District US Postal Service

Dear Representative Thibaut,

This morning I received a call from Mrs.Gernarda Bailey, Louisiana District US Postal Service. She

wanted to hear what were the questions from the town hall meeting by the towns people, which she attended. Previously I had sent minutes. I mentioned to her that again the revenue from the PO boxes vs. the routes, and a divisor for people served into total revenue to see what was actual revenue per postal patron for each location. She mentioned that Innis had 19k revenue, Lettsworth 30K and Batchelor 44K. I mentioned to her that 30 to 20 years ago their were more people according to the US Census, but today, INNIS is the only small village that is growing towards town incorporation. That if the Post Office's were not combined into one with one revenue, at the Innis town location their would never be room for growth in Innis. We provided photo's on CD to show that there are to many post office's (3) in a 7 mile distance from each other in this area. Now would be the time to rectify this problem and save money.

With this said, Mrs. Bailey is to email or call you for a meeting. She mentioned that we will now have to appeal to the postal regulator commission. We do have a petition at the Purper's store in Innis along with other data to send to Washington, DC next week. Major, should you have any recomendations please let us know.

So that you might know, Ms. Lynn Hopper from Congressman Cassidy's office has been in the loop with this issue. We thank both of you for your support.

Sincerely,

Larry

CC: Ms. Lynn Hopper, Casework Director US Representative, Bill Cassidy Baton Rouge, LA

Larry Rabalais, General Manager

Terra-Jet U.S.A.

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From: Thibaut, Rep. (District Office) [THIBAUTM@legis.state.la.us]

Sent: Thursday, April 14, 2011 10:00 AM

To: 'Larry Rabalais'

Subject: RE: Meeting is postponed

Will do. Thanks

From: Larry Rabalais [mailto:rabelais@startelco.net]

Sent: Wednesday, April 13, 2011 12:49 PM

**To:** Thibaut, Rep. (District Office) **Subject:** Meeting is postponed

Representative Thibaut,

Sorry, I am just getting to you. Ms. Lynn Hopper from Congressman Cassidy's office told me on yesterday that someone from the New Orleans District would be calling, that the notice was not final. The New Orleans district is not telling us when Washington DC will be making a decision. We will have one final chance to go directly to the US Postal Regulatory Commission to appeal. Please say alert and let me know if you hear anything.

Thank you for your continuous support. So, I have informed Ms. Karen Bell, and Mrs. Jennine Lemoine that we will not be meeting today.

#### Larry

Larry Rabalais, General Manager

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From:

Hopper, Lynn [Lynn.Hopper@mail.house.gov]

Sent:

Monday, April 11, 2011 3:38 PM

To:

'Larry Rabalais'

Subject:

RE: Consideration of US Postal Service, closure of Post Office Innis, Louisiana 70747 (Please

increase size of PDF to at least 150% for reading)

Importance: High. Dear Mr. Rabalais:

I have followed up with Ms. Gernarda Bailey regarding the *possible* closure of the Postal facility in Innis. Ms. Bailey explained that this matter is still under review by officials at USPS Headquarters in D.C. The notice that went out to you, was a procedural notice making residents aware of the *possibility* that the facility may close in 90 days. A decision has not been made — it is still under review.

Ms. Bailey asked for your contact information and she is going to have Tim from the District Office call you to explain this procedure to you and also, to answer any further questions you may with regard to the "possible" closure of the Postal facility in Innis.

I hope that this helps and Tim should be calling you shortly.

Thanks, Lynn

Lynn Hopper Casework Director 5555 Hilton Ave. Ste. 100 Baton Rouge, LA 70808 lynn.hopper@mail.house.gov (225) 929-7711 Office (225) 929-7688 Fax

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From: Larry Rabalais [mailto:rabelais@startelco.net]

Sent: Friday, April 01, 2011 6:05 PM
To: 'Cousin, Rachel F - New Orleans, LA'

Cc: jthibaut@ft.newyourlife.com; Hopper, Lynn

Subject: RE: Consideration of US Postal Service, closure of Post Office Innis, Louisiana 70747 (Please

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Ms. Rachel Cousin, Manager, Customer Realations Louisiana District United States Postal Service

Dear Ms. Cousin.

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February 16, 2011

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Recap of United States Postal Service Town Hall meeting at the Innis Community Gym, Wednesday, February 16, 2011

- In attendance:
  - Representing the United States Postal Service Louisiana District, six representatives to include Ms. Gernarda Bailey, Manager, Post Office Operations
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- Welcome US Postal representatives
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- same to one of the others a few months from now. Someone else mentioned that over 30 years ago, many people lived in the rural areas of Batchelor and Lettsworth and the two units and routes were warranted, that Innis did not have a route but had a larger population with PO Boxes and larger mail volume. Some indicated that the Postal system perpetuated and compounded the problem by allowing rural route service into and around the village of Innis and in all of the village streets and businesses, and that there must have been postal regulations on such as this. One fire official indicated that since the 911 identification system has been in place that if one has a GPS in the car, that Innis has been eliminated from all GPS mapping from the Pointe Coupee 911 coding. Many questions were persuitant to these statements. Some indicated that the "old towns" of Lettsworth and Batchelor have dried up and that now Innis in businesses and population is really the only village in the area.
- > Presentation by myself Larry Rabalais. The correspondence with cover sheet naming the Louisiana Congressional delegation that was sent to Ms. Gernarda Bailey was read to the participants of the meeting by me, as many of the officials with the Postal system had not seen or read this document. The gentleman with the New Orleans Louisiana District, particularly who wanted to cut, slash, and save money was intrigued by the alternative plan offered to consolidate to one operation, thus having over a double savings, and asked for copies of the document to take back. The presentation was backed up by photographs of all three locations and the village of Innis, presented on an easel allowing postal officials and town's people to determine for themselves what made good sense and were factual about what was conveyed to the postal officials. After Mr. Rabalais presentation there was a large applause from the audience in agreement to the presentation. Also, it was mentioned by Mrs. Jeannine Lemoine, owner of Purpura's Supermarket, and leaser of the US Postal site in Innis, mentioned that there was a petition at her food mart for people who were not able to make the meeting sign requesting the consolidation and merger of the Lettsworth and Batchelor Post Office's to a new larger Innis Post Office with rural routes from Innis. The petitions had several pages of signatures. This petition will be held until the US Postal System Louisiana District makes a decision then sent, if necessary to the Commission, Office of Public Affairs and Government Relations in Washington, DC for appeal.

The US Postal Officials stated to the audience that all agreed to study and look at Mr. Rabalais Plan more carefully for consideration.

As a comment, many people commented after the meeting that they hope that this was just not a step in the US Postal Systems process. It seems like the plan to move the PO Boxes to Batchelor from Innis has already been decided by the Postal Officials, based solely on revenue of one unit.

The community is in support of the merger. Of course the proponents who are apposed to change may voice objection, but all who looked at the photographic display agree that there is no rime or reason for three postal facilities.

Respectfully submitted:
Recap of minutes by Larry Rabalais

Attached are three photos of 35. We will send you a CD a little later. Please let me know the correct address and contact information. Should you have any questions, please do not hesitate to let me know.

Larry Rabalais, General Manager

#### Terra-Jet U.S.A.

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E Mail <u>Terra-Jet@Terra-Jet.com</u>; <u>Terrajet@yahoo.com</u>

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Terra-Jet Parts Ordering System: <a href="http://www.jotform.com/form/2290311831">http://www.jotform.com/form/2290311831</a>
Terra-Jet Goes....Goes....Goes....

To:

Cousin, Rachel F - New Orleans, LA

Cc:

jthibaut@ft.newyourlife.com; Lynn.Hopper@mail.house.gov

Subject:

RE: Consideration of US Postal Service, closure of Post Office Innis, Louisiana 70747 (Please

increase size of PDF to at least 150% for reading)

Attachments: Docket Proposal to close Innis Post Office 32311.pdf

Ms. Rachel Cousin,

Manager, Customer Realations Louisiana District

United States Postal Service

Dear Ms. Cousin,

It has been some time now since the letters, minutes of the Innis meeting, and photo's rural area of the area of Pointe Coupee were sent to all Postal attendees from your New Orleans office. We, and myself have not received a reply and information requested from Ms. Gernada Bailey. Only the Notice of comments 03/25/2011, and removal 5/31/2011 which completely goes around the proposal of the community.

Docket Number 1367966 goes completely around the real issues stated in the correspondence and does not lay down the facts of all three postal units in the rural area. Our businesses in the area are looking in incorporation of the town of Innis.

We are not sure what censes facts on the population, number of dwellings and the the one small stores in the Batchelor cross road (figuratively and literally) we derived as a target place for a comprehensive post office in Batchelor, LA. We have <u>preserved</u> that there must be a hell bent reason. Did the New Orleans Postal group take a look at the one store there? Also did the group look at all of the pictures sent to you?

We are ready to prove, if given a chance that Batchelor is the least likely area to have any growth in the next twenty years. Please supply us with facts that would disprove and not lead to a sound choice of only having Innis at the main unit for this very rural area.

There are many small towns in Louisiana that have the physical area and square mileage of the northern end of Pointe Coupee Parish, but none have three postal facilities with no incorporated village within four miles of each other.

We are waiting for either a face to face meeting, a letter addressing the recommendations sent to your postal group who attended the meeting in Innis. The information sent to us in Docket Number 1367966 has no answers and does not response to the solutions and presentation with photo's of the entire area that were furnished at the Innis meeting.

Please take the time to give me a call or write a letter of explanation. I thank you for your consideration and time to evaluate further the plan that have been layer out for you and the Postal attendees from New Orleans at the Innis meeting. Please lay out the next steps in this process before the postal regulatory commission makes this decision based on only the docket number. We are ready to take this up to the next levels.

We will be looking forward hearing from you.

Sincerely,

Larry

Larry Rabalais, General Manager Terra-Jet U.S.A.
P.O. Box 918

Junction Highway 417 & 419
Innis, Louisiana 70747
U.S.A.
Phone 225.492.2249
Fax 225.492.2226
Voice/Fax Mail 800.864.5000 Box 504.492.2249
E Mail Terra-Jet@Terra-Jet.com; Terrajet@yahoo.com
Website <a href="http://Terra-Jet.com">http://Terra-Jet.com</a>
Terra-Jet Parts Ordering System: <a href="http://www.jotform.com/form/2290311831">http://www.jotform.com/form/2290311831</a>
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From: Cousin, Rachel F - New Orleans, LA [mailto:rachel.f.cousin@usps.gov]

Sent: Wednesday, February 23, 2011 3:12 PM

To: Larry Rabalais

Subject: RE: Consideration of US Postal Service, closure of Post Office Innis, Louisiana 70747

I sent to all Postal attendees.

Thanks

From: Larry Rabalais [mailto:rabelais@startelco.net]

**Sent:** Monday, February 21, 2011 11:10 AM **To:** Cousin, Rachel F - New Orleans, LA

Subject: Consideration of US Postal Service, closure of Post Office Innis, Louisiana 70747

Ms. Rachel Cousin, Manager Customer Relations Louisiana District

Thank you for taking the time to speak with me last Wednesday night. Attached are several documents that I spoke about along with three pictures of 35. Somehow I do not have an email address or phone number for Mr. Marioneaux. Can you share the email and photo's with him. Please let me know that you did receive this email.

Sincerely,

Larry

Larry Rabalais, General Manager

Terra-Jet U.S.A.
P.O. Box 918

Junction Highway 417 & 419
Innis, Louisiana 70747
U.S.A.
Phone 225.492.2249

Fax 225.492.2226

Voice/Fax Mail 800.864.5000 Box 504.492.2249

E Mail Terra-Jet@Terra-Jet.com; Terrajet@yahoo.com

Website http://Terra-Jet.com

Terra-Jet Parts Ordering System: http://www.jotform.com/form/2290311831

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To:

Duane K. Wolcott

Subject: RE: Closure of Innis Post Office

Woodie,

There is space at the old school location. A new medical clinic in your Mom's new wing class rooms. New Fire Station and new library scheduled to be built.

Thanks, I will see what Dan and Margret say.

Larry

Larry Rabalais, General Manager

Terra-Jet U.S.A.
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Innis, Louisiana 70747

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Terra-Jet Goes....Goes....Goes....Goes....

From: Duane K. Wolcott [mailto:dkwolcott@comcast.net]

**Sent:** Thursday, March 31, 2011 8:25 PM

To: Larry Rabalais

Subject: Re: Closure of Innis Post Office

I think your proposal is right on target, and is what should be done, for precisely all the reasons you state. Is the old Innis school site fully occupied by the Sheriff's substation, or is there a possibility of perhaps getting some space there for the consolidated post office? Good pitch....I hope it has some effect.

At 04:48 PM 3/31/2011, you wrote:

OPPS! This is the correct file!

Dan, Woody, Margret,

Need your suggestions and idea's. Take a look.

Larry

Larry Rabalais, General Manager Terra-Jet U.S.A. P.O. Box 918 Junction Highway 417 & 419 Innis, Louisiana 70747 U.S.A. Phone 225.492.2249

From: Thibaut, Rep. (District Office) [THIBAUTM@legis.state.la.us]

**Sent:** Wednesday, May 11, 2011 11:22 AM

To: 'Larry Rabalais'

**Subject:** RE: Innis Post Office Proposed Closure - Call by Mrs. Bailey Louisiana District US Postal Service Larry - We have never heard from Mrs. Bailey besides the initial request for a meeting on Feb. 2nd (which she cancelled) and we have called her several times to meet and received no response. I will contact Lynn today. Thanks,

Jeanne Hendrix
Legislative Assistant
Representative Major Thibaut
2004 False River Drive
New Roads, LA 70760
225-638-3811
225-638-2952 (Fax)
thibautm@legis.state.la.us

From: Larry Rabalais [mailto:rabelais@startelco.net]

**Sent:** Wednesday, May 11, 2011 11:09 AM

To: Thibaut, Rep. (District Office)

Subject: RE: Innis Post Office Proposed Closure - Call by Mrs. Bailey Louisiana District US Postal Service

Major,

As you know at this time we are on river watch and have flood insurance and are almost in a panic mode as we are not sure what the Morganza Spillway will do or if the levee will break at Torras or Lettsworth or Innis.

Mrs. Bailey, called me yesterday morning after Ms. Hooper must have called her. Mrs. Bailey told me it was to late to speak with you, and that the time had passed for letters, comments, etc to be sent. She contradicted herself from several weeks ago, when she called and wanted to meet with you.

This morning I was called by Ms. Anna Kennedy, Consumer Relations Specialist for the U.S. Postal Regulator Commission called me to explain that if Mrs. Bailey's office rules unfavorably, that we the citizens of Innis, (Mrs. Jeanine Purpera Lemoine, and other business owners) will file at the appropriate time an appeal, and be assigned an attorney from Washington D.C. to represent our interest. We will have to send a letter of appeal, and file briefs.

Major, Thank you for your continued support. We will gravely need your help to rectify needless postal units that were protected 30 years ago and consolidate to one unit in the GROWING village of Innis.

If their is any governmental or legislative interest who can join in and support our efforts, please give them a heads up. We just sent new questions, (copy cc'ed to you) that Mrs. Bailey said was to late to answer. These questions are about increased cost and services by her analogy and proposal to Washington DC.

I will continue to keep you in the loop. I pray that God help Pointe Coupee with this great river flood.

Sincerely,

Larry

Larry Rabalais, General Manager

Terra-Jet U.S.A.

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From: Thibaut, Rep. (District Office) [mailto:THIBAUTM@legis.state.la.us]

**Sent:** Wednesday, May 11, 2011 9:52 AM

To: 'Larry Rabalais'

Subject: RE: Innis Post Office Proposed Closure - Call by Mrs. Bailey Louisiana District US Postal Service

Thanks Larry - I will let you know as soon as we hear something.

**From:** Larry Rabalais [mailto:rabelais@startelco.net]

**Sent:** Tuesday, May 10, 2011 10:22 AM

To: 'Hopper, Lynn'

Cc: Thibaut, Rep. (District Office)

Subject: RE: Innis Post Office Proposed Closure - Call by Mrs. Bailey Louisiana District US Postal Service

Ms. Hopper,

Thank you for your reply. We will keep Congressman Cassidy in the loop via you.

Yours Sincerely,

Larry

Larry Rabalais, General Manager

Terra-Jet U.S.A.

P.O. Box 918

Junction Highway 417 & 419

Innis, Louisiana 70747

U.S.Á.

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Website http://Terra-Jet.com

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Terra-Jet Goes....Goes....Goes....

From: Hopper, Lynn [mailto:Lynn.Hopper@mail.house.gov]

Sent: Tuesday, May 10, 2011 9:30 AM

To: 'Larry Rabalais'

Subject: RE: Innis Post Office Proposed Closure - Call by Mrs. Bailey Louisiana District US Postal Service

From:

Hopper, Lynn [Lynn.Hopper@mail.house.gov]

Sent:

Tuesday, May 10, 2011 9:30 AM

To:

'Larry Rabalais'

Subject:

RE: Innis Post Office Proposed Closure - Call by Mrs. Bailey Louisiana District US Postal Service

Importance: High

Good Morning Mr. Rabalais:

I just talked with Mrs. Bailey and I am forwarding your questions to her via email. She said that she will review the questions and call you to discuss them and up-date you on the status of the Innis proposed closure.

Thanks, Lynn

Lynn Hopper Casework Director 5555 Hilton Ave. Ste. 100 Baton Rouge, LA 70808 lynn.hopper@mail.house.gov (225) 929-7711 Office (225) 929-7688 Fax

Click Here to sign up for Congressman Cassidy's E-Newsletter

From: Larry Rabalais [mailto:rabelais@startelco.net]

Sent: Monday, May 09, 2011 8:54 PM

To: Hopper, Lynn

Cc: 'Thibaut, Rep. (District Office)'

Subject: FW: Innis Post Office Proposed Closure - Call by Mrs. Bailey Louisiana District US Postal Service

Dear Ms. Hopper,

Can you give me direction as when to send all of the information and photo's to the postal regulatory commission in reference to the Innis Post Office Proposed Closure.

Mrs. Bailey was to call Representative Thibaut to arrange a meeting with Representative Thibaut. Representative Thibaut asked that I attend the meeting with him. We have not heard from Mrs. Gernarda Bailey. Mrs. Jeanne Lemoine, Mr. Lenard Purpera's (recently deceased) daughter and I have been working very hard to consolidate the three postal units to one in Innis. Ms. Lemoine showed me the recent letter from Congressman Cassidy in reply to this matter. It indicated that no decision had been made.

Do you have a time line of when we would need to be in touch with the postal regulatory commission in DC? We now have many more questions that need to be answered. Attached are some of these questions and concerns.

Thanking you for your assistance and support.

Sincerely,

Larry

Larry Rabalais, General Manager **Terra-Jet U.S.A.** P.O. Box 918

From: Thibaut, Rep. (District Office) [THIBAUTM@legis.state.la.us]

**Sent:** Wednesday, May 11, 2011 9:52 AM

To: 'Larry Rabalais'

Subject: RE: Innis Post Office Proposed Closure - Call by Mrs. Bailey Louisiana District US Postal Service

Thanks Larry - I will let you know as soon as we hear something.

From: Larry Rabalais [mailto:rabelais@startelco.net]

Sent: Tuesday, May 10, 2011 10:22 AM

To: 'Hopper, Lynn'

Cc: Thibaut, Rep. (District Office)

Subject: RE: Innis Post Office Proposed Closure - Call by Mrs. Bailey Louisiana District US Postal Service

Ms. Hopper,

Thank you for your reply. We will keep Congressman Cassidy in the loop via you.

Yours Sincerely,

Larry

Larry Rabalais, General Manager

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Website http://Terra-Jet.com
Terra-Jet Parts Ordering System: http://www.jotform.com/form/2290311831
Terra-Jet Goes....Goes....Goes....

From: Hopper, Lynn [mailto:Lynn.Hopper@mail.house.gov]

Sent: Tuesday, May 10, 2011 9:30 AM

To: 'Larry Rabalais'

Subject: RE: Innis Post Office Proposed Closure - Call by Mrs. Bailey Louisiana District US Postal Service

**Importance:** High

Good Morning Mr. Rabalais:

I just talked with Mrs. Bailey and I am forwarding your questions to her via email. She said that she will review the questions and call you to discuss them and up-date you on the status of the Innis proposed closure.

Thanks, Lynn

Lynn Hopper Casework Director 5555 Hilton Ave. Ste. 100 Baton Rouge, LA 70808 lynn.hopper@mail.house.gov (225) 929-7711 Office (225) 929-7688 Fax

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**From:** Larry Rabalais [mailto:rabelais@startelco.net]

**Sent:** Monday, May 09, 2011 8:54 PM

**To:** Hopper, Lynn

Cc: 'Thibaut, Rep. (District Office)'

Subject: FW: Innis Post Office Proposed Closure - Call by Mrs. Bailey Louisiana District US Postal Service

Dear Ms. Hopper,

Can you give me direction as when to send all of the information and photo's to the postal regulatory commission in reference to the Innis Post Office Proposed Closure.

Mrs. Bailey was to call Representative Thibaut to arrange a meeting with Representative Thibaut. Representative Thibaut asked that I attend the meeting with him. We have not heard from Mrs. Gernarda Bailey. Mrs. Jeanne Lemoine, Mr. Lenard Purpera's (recently deceased) daughter and I have been working very hard to consolidate the three postal units to one in Innis. Ms. Lemoine showed me the recent letter from Congressman Cassidy in reply to this matter. It indicated that no decision had been made.

Do you have a time line of when we would need to be in touch with the postal regulatory commission in DC? We now have many more questions that need to be answered. Attached are some of these questions and concerns.

Thanking you for your assistance and support.

Sincerely,

Larry

Larry Rabalais, General Manager

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**From:** Larry Rabalais [mailto:rabelais@startelco.net]

**Sent:** Tuesday, April 19, 2011 1:36 PM **To:** 'THIBAUTM@legis.state.la.us' **Cc:** 'Lynn.Hopper@mail.house.gov'

Subject: Innis Post Office Proposed Closure - Call by Mrs. Bailey Louisiana District US Postal Service

Dear Representative Thibaut,

This morning I received a call from Mrs.Gernarda Bailey, Louisiana District US Postal Service. She wanted to hear what were the questions from the town hall meeting by the towns people, which she attended. Previously I had sent minutes. I mentioned to her that again the revenue from the PO boxes vs. the routes, and a divisor for people served into total revenue to see what was actual revenue per postal patron for each location. She mentioned that Innis had 19k revenue, Lettsworth 30K and Batchelor 44K. I mentioned to her that 30 to 20 years ago their were more people according to the US Census, but today, INNIS is the only small village that is growing towards town incorporation. That if the Post Office's were not combined into one with one revenue, at the Innis town location their would never be room for growth in Innis. We provided photo's on CD to show that there are to many post office's (3) in a 7 mile distance from each other in this area. Now would be the time to rectify this problem and save money.

With this said, Mrs. Bailey is to email or call you for a meeting. She mentioned that we will now have to appeal to the postal regulator commission. We do have a petition at the Purper's store in Innis along with other data to send to Washington, DC next week. Major, should you have any recomendations please let us know.

So that you might know, Ms. Lynn Hopper from Congressman Cassidy's office has been in the loop with this issue. We thank both of you for your support.

Sincerely,

Larry

CC: Ms. Lynn Hopper, Casework Director US Representative, Bill Cassidy Baton Rouge, LA

Larry Rabalais, General Manager

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From: Larry Rabalais [rabelais@startelco.net]

**Sent:** Friday, July 15, 2011 7:22 PM

To: 'Thibaut, Rep. (District Office)'; 'Hopper, Lynn'

**Subject:** Final Determination to Close the Innis, Louisiana Post Office

Follow Up Flag: Follow up

Flag Status: Red

Attachments: Final Determination to Close The Innis, LA Post Office.pdf

Dear Ms. Lynn Hopper, Congressman, and Honorable Bill Cassidy, Representative Major Thibaut,

Attached is the US Postal Louisiana District, Ms. Gernarda Bailey to close the Innis Post Office. Please let me know if you are available for a telephone conversation on Monday, July 18.

As I will be filing with the US Postal Regulatory Commission an appeal. Ms. Annie Kennedy, Consumer Relations Specialist of the the Office of Public Affairs and Government Relations in Washington had called me and spoke to me about the procedures. As I have been chosen to represent the village of Innis as I prepare and present the briefs.

As you will see in the notations of concerns from the US Postal Louisiana District, many of the concerns that were documented in the town hall meeting were not addressed and the letter that I sent to Ms. Bailey and all of the Louisiana Congressional Delegation was not even mentioned or considered.

We would like your input as we will begin to prepare the briefs. We will only have 30 days to get this to the US Postal Regulatory Commission in Washington.

Thank you for your continued support and efforts to represent Pointe Coupee Parish, Innis, Louisiana.

Sincerely,

Larry Rabalais, General Manager

Terra-Jet U.S.A.
P.O. Box 918

Junction Highway 417 & 419

Innis, Louisiana 70747

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Phone 225.492.2249

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From: Thibaut, Rep. (District Office) [THIBAUTM@legis.state.la.us]

**Sent:** Wednesday, July 20, 2011 1:54 PM

To: 'Larry Rabalais'

Subject: RE: Requesting assistance for the appeal process with the U.S. Postal Regulatory Commission

Follow Up Flag: Follow up

Flag Status: Red

Larry - We are in contact with Lynn and will do what we can on our end to help. Thanks, Major

**From:** Larry Rabalais [mailto:rabelais@startelco.net]

**Sent:** Wednesday, July 20, 2011 12:13 PM

To: 'Hopper, Lynn'

Cc: Thibaut, Rep. (District Office); jthibaut@ft.newyourlife.com

Subject: RE: Requesting assistance for the appeal process with the U.S. Postal Regulatory Commission

Lynn,

Family is most important, and congratulations on being a Grandmother! We can talk early next week. Thank you for getting back to me.

Just to let you know we would like to keep Congressman Cassidy informed that we are filing an appeal with the US Postal Regulatory Commission, and I would like comments on the appeal once we receive a docket number.

There are many questions and issues that have not been answered by the postal officials to include no consideration to a more financially lucrative plan that cuts the budget more by merging all three postal units to the only town in Innis, questions not answered forthcoming with information from the town hall meeting by the Innis participants in reference to income and expense from the other two units in the rural area with numbers of PO boxes vs.. route, questions about cutting services, and the improper disclosure of the first postal pardon letter indicating that this was a study then the determination was made to close even before the town hall meeting. This was not good faith, all photo's and all questions were never answered before the final closure notice was received. Ms. Bailey was to meet with Representative Thibaut and I and never did schedule the meeting with Representative Thibaut. The concerns and responses given in the determination were US Postal templates and not answering the towns people's questions. Also from the survey that was sent out to the Innis Postal Patrons, 20% of the responses of the entire people disapprove of the plan and only 1% favor the US Postal's plan. From the Innis budget shown in the closure plan, the savings of merging all three from the country to the only town or village, being Innis would save the US Postal over twice the amount projected from closing the Innis location and moving it out of town to the rural Batchelor unit.

This is the issue that will be presented in the appeal and the briefs. Just let me know when you have time to talk.

Sincerely,

Larry

Larry Rabalais, General Manager Terra-Jet U.S.A. P.O. Box 918 Junction Highway 417 & 419 Innis, Louisiana 70747 U.S.A.

From:

Hopper, Lynn [Lynn.Hopper@mail.house.gov]

Sent:

Wednesday, July 20, 2011 11:33 AM

To:

'Larry Rabalais'

Subject:

RE: Requesting assistance for the appeal process with the U.S. Postal Regulatory Commission

Importance:

High

Follow Up Flag: Follow up

Flag Status:

Red

Dear Mr. Rabalais:

I am sorry to not responding to you sooner. My daughter had a baby and I have been out of the office. I am in the office briefly, to take care of a few things. Thanks, Lynn

Lynn Hopper Casework Director 5555 Hilton Ave. Ste. 100 Baton Rouge, LA 70808 lynn.hopper@mail.house.gov (225) 929-7711 Office (225) 929-7688 Fax

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From: Larry Rabalais [mailto:rabelais@startelco.net]

Sent: Tuesday, July 19, 2011 6:49 PM

To: Hopper, Lynn; 'Thibaut, Rep. (District Office)'

Subject: FW: Requesting assistance for the appeal process with the U.S. Postal Regulatory Commission

Representative Thibaut, Ms. Hopper,

With reference to this matter, please let me know when I could give you a call on this Wednesday. Looking forward hearing from you.

Sincerely,

Larry

Larry Rabalais, General Manager

Terra-Jet U.S.A.

P.O. Box 918

Junction Highway 417 & 419

Innis, Louisiana 70747

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From:

Larry Rabalais [rabelais@startelco.net]

Sent:

Monday, July 25, 2011 6:13 PM

To:

'Thibaut, Rep. (District Office)'; 'jthibaut@ft.newyourlife.com'; 'Hopper, Lynn'

Subject:

Appeal to request and petition for review of the Final Determination to Close the Innis,

Louisiana Post Office and establish service by community Post Office

Follow Up Flag: Follow up

Flag Status:

Red

Attachments:

Docket 1367966 70747 Appeal.pdf; Undersigned Innis Patrons.pdf; Final Determination

Innis.pdf

Representative Thibaut, Ms. Hopper,

This afternoon I on behalf of the unincorporated town of Innis I have filed the petition to request a review of the Final Determination to Close the Innis, Louisiana Post Office and establish service by community Post Office.

Attached you will find three documents:

- 1.) The Appeal
- 2.) Undersigned Innis, Louisiana Postal Patrons Petition
- 3.) Final Determination Document

As one of the next steps, we will need electronic comments on the U.S. Postal Regulatory Commission once they have assigned a docket number.

As a concerned life long resident and business owner of Innis, it is my hope to help my community to continue to grow and flourish. Not to die on the vine because we didn't nurture our town.

Please let me know if you have any comments that would be beneficial for our citizens of Innis and northern Pointe Coupee Parish.

Sincerely,

Larry

Larry Rabalais, General Manager

Terra-Jet U.S.A.
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From: Larry Rabalais [rabelais@startelco.net]

**Sent:** Friday, August 12, 2011 2:36 PM

To: 'Thibaut, Rep. (District Office)'; 'jthibaut@ft.newyourlife.com'

Subject: Permission to use our email correspondence in the Exhibits for the briefs with the Postal Regulatory

Commission - Save the Innis Post Office

Representative Thibaut,

Dear Major,

As you have seen, we have been excepted to file our briefs with the Postal Regulatory Commission to save the Innis Post Office. Just as a paper trail in reference to this matter, we would like to use our correspondence for documented evidence that we have been pro active since January 2011. Please let me know if this would have your approval.

Sincerely,

Larry

Larry Rabalais, General Manager

Terra-Jet U.S.A.
P.O. Box 918
Junction Highway 417 & 419
Innis, Louisiana 70747
U.S.A.
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Website http://Terra-Jet.com
Terra-Jet Parts Ordering System: http://www.jotform.com/form/2290311831
Terra-Jet Goes....Goes....Goes....Goes....

From: Thibaut, Rep. (District Office) [THIBAUTM@legis.state.la.us]

**Sent:** Monday, August 15, 2011 10:33 AM

To: 'Larry Rabalais'

Subject: RE: Permission to use our email correspondence in the Exhibits for the briefs with the Postal

Regulatory Commission - Save the Innis Post Office

Sure - No problem

**From:** Larry Rabalais [mailto:rabelais@startelco.net]

**Sent:** Friday, August 12, 2011 2:36 PM

**To:** Thibaut, Rep. (District Office); jthibaut@ft.newyourlife.com

Subject: Permission to use our email correspondence in the Exhibits for the briefs with the Postal

Regulatory Commission - Save the Innis Post Office

Representative Thibaut,

Dear Major,

As you have seen, we have been excepted to file our briefs with the Postal Regulatory Commission to save the Innis Post Office. Just as a paper trail in reference to this matter, we would like to use our correspondence for documented evidence that we have been pro active since January 2011. Please let me know if this would have your approval.

Sincerely,

Larry

Larry Rabalais, General Manager

Terra-Jet U.S.A.

P.O. Box 918

Junction Highway 417 & 419

Innis, Louisiana 70747

U.S.A.

Phone 225.492.2249

Fax 225.492.2226

Voice/Fax Mail 800.864.5000 Box 504.492.2249

E Mail Terra-Jet@Terra-Jet.com; Terrajet@yahoo.com

Website http://Terra-Jet.com

Terra-Jet Parts Ordering System: http://www.jotform.com/form/2290311831

Terra-Jet Goes....Goes....Goes....

8/22/2011